



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 2, 2011

MR. GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
2642 HACKBERRY DR.
GOSHEN, IN 46526

NVS-215dgl
11V-561

SUBJECT: FEDERAL IDENTIFICATION TAG/PART 567

DEAR MR. CAROLUS:

This letter serves to acknowledge Keystone RV Company's (Keystone) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Part 567, "Certification," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KEYSTONE/COUGAR/2007-2009

NHTSA Campaign Number: 11V-561

Mfg's Report Date: November 21, 2011

Components: EQUIPMENT: OTHER: LABELS

Potential Number of Units Affected: 805

Summary:

KEYSTONE IS RECALLING CERTAIN MODEL YEAR 2007-2009 COUGAR FIFTH WHEEL TRAILERS MANUFACTURED FROM MAY 12, 2006, THROUGH FEBRUARY 12, 2009, FOR INCORRECT INFORMATION ON THE FEDERAL IDENTIFICATION TAG AND TIRE AND LOADING INFORMATION LABEL. THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF PART 567, "CERTIFICATION." THE SUBJECT VEHICLES WERE MANUFACTURED WITH A LABEL THAT LISTS THE MAXIMUM TIRE PRESSURE OF 80PSI INSTEAD OF THE CORRECT MAXIMUM PRESSURE OF 65PSI.

Consequence:

OVERINFLATING TIRES INCREASES THE RISK OF TIRE FAILURE AND PROPERTY DAMAGE.

Remedy:

KEYSTONE WILL MAIL TO CONSUMERS THE CORRECTED LABEL OR THE CUSTOMER WILL HAVE THE OPTION FOR DEALERS TO INSTALL THE LABEL FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING DECEMBER 2011. OWNERS MAY CONTACT KEYSTONE CUSTOMER SERVICE AT 1-866-425-4369.

Notes:

KEYSTONE'S NUMBER FOR THIS SAFETY RECALL IS 11-171. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your defect report does **not** satisfy the requirements of 49 CFR 573.6. The report is missing the dates of when you reviewed your records that were the basis for your non-compliance decision. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement