



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 6, 2011

MS. KRISTINA PENCE-DUNOW
PRESIDENT
DOUBLE K, INC. DBA HOMETOWN TROLLEY
701 NORTH RAILROAD AVE
CRANDON, WI 54520

NVS-215dgl
11V-559

SUBJECT: EVAPORATOR ASSEMBLIES/POSSIBLE FIRE/CARRIER

DEAR MS. PENCE-DUNOW:

This letter serves to acknowledge Double K. Inc.'s, dba Hometown Trolley, notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the equipment listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DOUBLE K/VILLAGER/2008-2010
DOUBLE K/MAINSTREET/2008-2010

NHTSA Campaign Number: 11V-559

Mfg's Report Date: November 15, 2011

Components: EQUIPMENT: ELECTRICAL: AIR CONDITIONER

Potential Number of Units Affected: 68

Summary:

DOUBLE K (DBA HOMETOWN TROLLEY) IS RECALLING CERTAIN MODEL YEAR 2008 THROUGH 2010 VILLAGER AND MAINSTREET BUSES MANUFACTURED FROM NOVEMBER 2008 THROUGH DECEMBER 2010 AND EQUIPPED WITH CARRIER GENV EM-1 EVAPORATOR UNITS, CONTAINING A DELPHI PACK-CON III FUSE HOLDER IN AN ALLIED MOTION MOTOR ASSEMBLY. DUE TO TIME, TEMPERATURE, AND/OR VIBRATION, THE FUSE MAY LOOSEN IN THE FUSE HOLDER RESULTING IN HIGH RESISTANCE AND ARCING.

Consequence:

IF SUFFICIENT ARCING OCCURS, THE FUSE HOLDER MAY MELT, AND MAY BE ACCOMPANIED BY FLAME, SMOKE AND POTENTIAL FIRE.

Remedy:

DOUBLE K WILL NOTIFY OWNERS AND PROVIDE INFORMATION ON HOW TO OBTAIN THE RETROFIT KIT FROM CARRIER ALONG WITH REPAIR INSTRUCTIONS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. (SEE CARRIER'S RECALL CAMPAIGN 11E-003.) OWNERS MAY CONTACT CARRIER AT 1-800-793-4741 OR DOUBLE K AT 1-715-478-5090.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.


Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Carrier will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Carrier's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a long horizontal flourish extending to the right.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement