



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 23, 2011

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE, IN 46806

NVS-215dgl
11V-557

SUBJECT: FRONT WINDSHIELD SHADE SEPARATION

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BEAVER COACH/CONTESSA/2009-2010
BEAVER COACH/MARQUIS/2009
BEAVER COACH/PATRIOT/2009
HOLIDAY RAMBLER/AMBASSADOR/2011
HOLIDAY RAMBLER/ENDEAVOR/2011
HOLIDAY RAMBLER/IMPERIAL/2009-2010
HOLIDAY RAMBLER/NAVIGATOR/2010-2011
HOLIDAY RAMBLER/NEPTUNE/2011
HOLIDAY RAMBLER/SCEPTER/2010-2011
HOLIDAY RAMBLER/TRIP/2011
MONACO/CAMELOT/2010-2011
MONACO COACH/CAYMAN/2011
MONACO COACH/DIPLOMAT/2011
MONACO COACH/DYNASTY/2009-2011
MONACO COACH/KNIGHT/2011
MONACO COACH/SIGNATURE/2009-2011
MONACO COACH/VESTA/2011

NHTSA Campaign Number: 11V-557

Mfg's Report Date: November 16, 2011

Components: VISIBILITY: WINDSHIELD

Potential Number of Units Affected: 630

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2009-2011 BEAVER, HOLIDAY RAMBLER AND MONACO COACH BRAND RECREATIONAL VEHICLES MANUFACTURED FROM JANUARY 11, 2008, THROUGH APRIL 15, 2011. SEE THE ABOVE LIST FOR MODELS. THE FRONT WINDSHIELD SHADE MAY SEPARATE FROM THE CABIN BODY WITHOUT WARNING, POSSIBLY IMPAIRING THE DRIVER'S ABILITY TO SEE THE ROADWAY.

Consequence:

AN IMPAIRMENT TO A DRIVER'S ABILITY TO SEE THE ROADWAY COULD CAUSE A VEHICLE CRASH POTENTIALLY RESULTING IN PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

Remedy:

NAVISTAR WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT THE SHADE MOUNTING CLIPS AND REPAIR THE VEHICLES AS NECESSARY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DECEMBER 10, 2011. OWNERS MAY CONTACT NAVISTAR AT 1-877-466-6226.

Notes:

NAVISTAR'S CAMPAIGN NUMBER IS 11520. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement