



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 21, 2011

MR. DALE JORDAL
PRODUCT SAFETY ADMINISTRATOR
WINNEBAGO INDUSTRIES
P.O. BOX 152 605 WEST CRYSTAL LAKE ROAD
FOREST CITY, IOWA 50436

NVS-215dgl
11V-553

SUBJECT: REAR SPRINGS

DEAR MR. JORDAL:

This letter serves to acknowledge Winnebago Industries' notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
WINNEBAGO/ERA/2012

NHTSA Campaign Number: 11V-553

Mfg's Report Date: November 10, 2011

Components: SUSPENSION: REAR: SPRINGS

Potential Number of Units Affected: 3

Summary:

WINNEBAGO IS RECALLING CERTAIN MODEL YEAR 2012 ERA MOTOR HOMES, MANUFACTURED FROM JULY 25, 2011, THROUGH AUGUST 4, 2011 AND BUILT ON SPRINTER/DAIMLER CHASSIS. THE SUPPLIER OF THE REAR SPRINGS ROLLED THE SPRING EYE DIAMETER OUT OF TOLERANCE DURING PRODUCTION, AND THEN CORRECTED THE DIAMETER WITHOUT HEATING THE PARTS. THIS COULD POTENTIALLY LEAD TO A CRACK OF THE SPRING EYE OVER TIME.

Consequence:

IF A SPRING EYE WERE TO CRACK, THE REAR SPRING COULD COLLAPSE, SUDDENLY UPSETTING THE VEHICLES HANDLING, WHICH COULD INCREASE THE RISK OF A CRASH.

Remedy:

WINNEBAGO IS WORKING WITH SPRINTER/DAIMLER TO NOTIFY OWNERS. SPRINTER/DAIMLER IS HANDLING THE REMEDY FOR THIS CAMPAIGN, PLEASE SEE 11V-323. SPRINTER/DAIMLER DEALERS WILL REPLACE THE REAR SPRINGS AS NECESSARY FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT SPRINTER AT 1-877-762-8267.

Notes:

SPRINTER/DAIMLER'S SAFETY RECALL NUMBER IS 2011100006. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

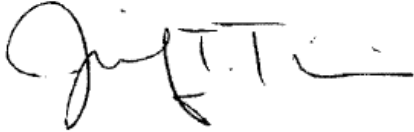
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Sprinter/Daimler will be handling the owner notification, remedy, and quarterly reporting for this campaign. It is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. Additionally, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Sprinter/Daimler's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement