



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 22, 2011

MR. JEFF AIKEN
DIRECTOR OF ENGINEERING
PIERCE MANUFACTURING, INC.
P.O. BOX 2017
APPLETON, WI 54912-2017

NVS-215dgl
11V-551

SUBJECT: DUAL SCBA CYLINDER COMPARTMENT DOOR

DEAR MR. AIKEN:

This letter serves to acknowledge Pierce Manufacturing, Inc.'s (Pierce) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:	NHTSA Campaign Number: 11V-551
PIERCE/ARROW XT/2005	
PIERCE/ARROW XT/2008	
PIERCE/ARROW XT/2010	
PIERCE/CUSTOM CONTENDER/2010-2011	
PIERCE/DASH/2005	
PIERCE/ENFORCER/2005	
PIERCE/IMPEL/2005	
PIERCE/IMPEL/2009-2011	
PIERCE/QUANTUM/2005	
PIERCE/QUANTUM/2010-2011	
PIERCE/SABER/2011	
PIERCE/VELOCITY/2010-2011	

Mfg's Report Date: November 10, 2011

Components: STRUCTURE: BODY: DOOR

Potential Number of Units Affected: 59

Summary:

PIERCE MANUFACTURING (PIERCE) IS RECALLING CERTAIN MODEL YEAR 2005, 2008-2011 ARROW XT, CUSTOM CONTENDER, DASH, ENFORCER, IMPEL, QUANTUM, SABER, AND VELOCITY 75 FOOT HAL (HEAVY ALUMINUM LADDER) FIRE APPARATUS BODIES VEHICLES MANUFACTURED FROM MAY 17, 2005, THROUGH OCTOBER 13, 2011, THAT MAY BE EQUIPPED WITH DUAL SCBA CYLINDER STORAGE COMPARTMENTS. THESE COMPARTMENTS EXTEND INBOARD HORIZONTALLY FROM THE SIDE OF THE REAR BODY. THE SCBA COMPARTMENT DOOR LATCH ORIENTATION MAY HAVE BEEN MANUFACTURED INCORRECTLY, ALLOWING THE DOOR TO ACCIDENTALLY OPEN WHILE THE VEHICLE IS IN MOTION. THE DOOR MAY OPEN WITHOUT WARNING AND WITHOUT KNOWLEDGE TO THE DRIVER.

Consequence:

IF THE DOOR OPENS, THE SCBA CYLINDERS MAY FALL OUT OF THE COMPARTMENT AND ONTO THE ROADWAY, INCREASING THE RISK OF A CRASH OR INJURY TO PEDESTRIANS.

Remedy:

PIERCE DEALERS WILL NOTIFY OWNERS, AND WILL INSTALL A FLAT REINFORCEMENT PLATE THAT SPANS THE LENGTH OF THE SCBA DOOR. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE DECEMBER 5, 2011. OWNERS MAY CONTACT PIERCE AT 1-920-832-3000.

Notes:

PIERCE'S SAFETY RECALL NUMBER IS 74B186. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

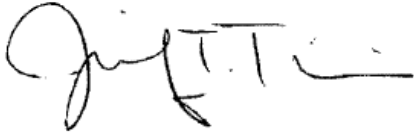
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement