



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 18, 2011

MR. BOB TIFFIN
PRESIDENT
TIFFIN MOTORHOMES, INC.
105 2ND STREET NW
RED BAY, AL 35582

NVS-215kjs
11V-547

SUBJECT: V-BAND CLAMP ASSEMBLY/CUMMINS/FREIGHTLINER CHASSIS

DEAR MR. TIFFIN:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s (Tiffin) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TIFFIN/ALLEGRO/2011
TIFFIN/PHAETON/2011

NHTSA Campaign Number: 11V-547 **Mfg's Report Date:** November 2, 2011

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 279

Summary:

TIFFIN MOTORHOMES, INC. (TIFFIN) IS RECALLING CERTAIN MODEL YEAR 2011 ALLEGRO AND PHAETON RECREATIONAL VEHICLES BUILT ON FREIGHTLINER CHASSIS AND EQUIPPED WITH A CUMMINS ISC, ISX, ISM, OR ISL DIESEL ENGINE. THE V-BAND CLAMP ASSEMBLY, PART NUMBERS Q187684, Q187685, AND Q187686, USED TO CONNECT THE INLET AND OUTLET CONE SECTIONS TO THE DIESEL OXIDATION CATALYST (DOC)/DIESEL PARTICULATE FILTER (DPF) INCLUDE A T-BOLT WHICH CAN

FRACTURE AND FAIL WHEN SUBJECTED TO STRESS OR LOAD. A FRACTURE OR FAILURE OF THE T-BOLT MAY CAUSE THE CLAMP TO LOOSEN AND THE INLET OR OUTLET SECTIONS ATTACHED TO THE DOC/DPF HOUSING TO DISCONNECT.

Consequence:

IF THE INLET OR OUTLET SECTIONS DISCONNECT, HOT EXHAUST GASES CAN VENT PRIOR TO EXITING THE TAILPIPE, CREATING THE RISK OF COMBUSTION AND A FIRE. IF BOTH CLAMPS FAIL, THERE IS A RISK IN SOME APPLICATIONS THAT THE DOC/DPF HOUSING MAY DETACH COMPLETELY, CREATING A ROAD HAZARD.

Remedy:

TIFFIN IS WORKING WITH CUMMINS TO IDENTIFY AND NOTIFY OWNERS OF THE RECALL CAMPAIGN. REPAIRS WILL BE PERFORMED BY AUTHORIZED CUMMINS DEALERS FREE OF CHARGE. THE SAFETY RECALL BEGAN AUGUST 2011. OWNERS MAY CONTACT CUMMINS AT 1-812-377-5000 OR TIFFIN AT 1-256-356-8661.

Notes:

CUMMINS' RECALL CAMPAIGN NUMBER IS C1154. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

As stated in your report, Cummins will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Cummins's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Kelly Schuler who may be reached by phone at 1-202-366-5227, or by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement