



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 15, 2011

MR. JOHN GIBBONS  
SENIOR MANAGER, TECHNICAL COMPLIANCE  
NISSAN NORTH AMERICA, INC.  
P. O. BOX 685001  
FRANKLIN, TN 37068-5009

NVS-215kjs  
11V-538

**SUBJECT: POWER WINDOW SWITCH CONTROLLER**

**DEAR MR. GIBBONS:**

This letter serves to acknowledge Nissan North America, Inc.'s (Nissan) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
INFINITI/G37 COUPE/2011-2012  
NISSAN/370Z/2011

**NHTSA Campaign Number:** 11V-538      **Mfg's Report Date:** November 3, 2011

**Components:** VISIBILITY:POWER WINDOW DEVICES AND CONTROLS

**Potential Number of Units Affected:** 1,788

**Summary:**  
NISSAN IS RECALLING CERTAIN MODEL YEAR 2011 AND 2012 INFINITI G37 COUPE VEHICLES AND CERTAIN MODEL YEAR 2011 NISSAN 370Z VEHICLES MANUFACTURED FROM JULY 2, 2011, THROUGH AUGUST 29, 2011. DUE TO A PROGRAMMING ERROR, THE POWER WINDOW SWITCH CONTROLLER IN THE SUBJECT VEHICLES WAS MANUFACTURED OUT OF SPECIFICATION.

**Consequence:**

THE THRESHOLD FOR AUTO REVERSE ACTIVATION IS HIGHER THAN THE NISSAN SPECIFICATION. SHOULD A BODY PART BECOME TRAPPED BY A CLOSING WINDOW, A PINCH INJURY MAY RESULT.

**Remedy:**

NISSAN WILL NOTIFY OWNERS AND DEALERS AND WILL REPLACE THE POWER WINDOW SWITCHES WITH NEW ONES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT NOVEMBER 28, 2011. OWNERS MAY CONTACT NISSAN AT 1-800-647-7261 OR INFINITI AT 1-800-662-6200.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

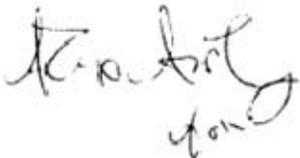
Please be reminded of the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement