



November 9, 2011

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215dgl 11V-536

SUBJECT: POWER VACUUM BRAKE

**DEAR MS. BENAVIDES:** 

This letter serves to acknowledge General Motors LLC's (GM) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

CADILLAC/CTS/2012

NHTSA Campaign Number: 11V-536

Mfg's Report Date: November 2, 2011

Components: SERVICE BRAKES, HYDRAULIC; POWER ASSIST; VACUUM

**Potential Number of Units Affected: 674** 

# **Summary:**

GM IS RECALLING CERTAIN MODEL YEAR 2012 CADILLAC CTS VEHICLES MANUFACTURED FROM OCTOBER 21, 2011, THROUGH OCTOBER 26, 2011. THESE VEHICLES MAY HAVE A CONDITION IN WHICH THE POWER VACUUM BRAKE BOOST PUSHROD RETENTION NUT MAY NOT BE TORQUED TO THE PROPER SPECIFICATION. IF THE NUT IS NOT TORQUED TO THE PROPER SPECIFICATION, THE NUT COULD LOOSEN AND ALLOW THE PUSHROD TO SEPARATE FROM THE BRAKE PEDAL.

## **Consequence:**

THIS COULD RESULT IN A LOSS OF ABILITY TO BRAKE AND a vehicle CRASH WITHOUT PRIOR WARNING.

#### Remedy:

CADILLAC DEALERS WILL INSPECT THE POWER VACUUM BRAKE BOOST PUSHROD RETENTION NUT, AND IF NECESSARY, TORQUE THE NUT TO THE PROPER SPECIFICATION. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL BEGAN ON NOVEMBER 1, 2011. OWNERS MAY CONTACT CADILLAC AT 1-800-458-8006.

## **Notes:**

GM'S SAFETY RECALL CAMPAIGN NUMBER IS 11318. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO HTTP://WWW.SAFERCAR.GOV.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at <a href="Delia.Lopez@dot.gov">Delia.Lopez@dot.gov</a>, or through the office email at <a href="RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Jennifer Timian

Chief, Recall Management Division

Office of Defects Investigation

Enforcement