



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 4, 2011

CLAUDE DEPEAULT  
WARRANTY & PUBLICATIONS MANAGER  
NOVA BUS CORPORATION  
1000 INDUSTRIEL BOULEVARD  
SAINT-EUSTACHE, QUEBEC  
J7R 5A5, CANADA

NVS-215dgl  
11V-525

**SUBJECT: V-BAND CLAMP ASSEMBLY/CUMMINS**

**DEAR MR. DEPEAULT:**

This letter serves to acknowledge Nova Bus Corporation's (Nova Bus) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
NOVA BUS/LFS/2010

**Mfg's Report Date:** October 24, 2011

**NHTSA Campaign Number:** 11V-525

**Components:** ENGINE AND ENGINE COOLING

**Potential Number of Units Affected:** 20

**Summary:**

NOVA BUS IS RECALLING CERTAIN MODEL YEAR 2010 LFS BUSES MANUFACTURED FROM SEPTEMBER 1, 2010, THROUGH DECEMBER 31, 2010, EQUIPPED WITH A CUMMINS ISB, ISX, ISC OR ISL DIESEL ENGINE. THE V-BAND CLAMP ASSEMBLY, PART NUMBERS Q187684, Q187685, AND Q187686, USED TO CONNECT THE INLET AND OUTLET CONE SECTIONS TO THE DIESEL OXIDATION CATALYST (DOC)/DIESEL PARTICULATE FILTER (DPF) INCLUDE A T-BOLT WHICH CAN FRACTURE AND FAIL WHEN SUBJECTED TO STRESS OR LOAD. A FRACTURE OR FAILURE OF THE T-BOLT MAY CAUSE THE CLAMP TO LOOSEN AND THE INLET OR OUTLET SECTIONS ATTACHED TO THE DOC/DPF HOUSING TO DISCONNECT.

**Consequence:**

IF THE INLET OR OUTLET SECTIONS DISCONNECT, HOT EXHAUST GASES CAN VENT PRIOR TO EXITING THE TAILPIPE, CREATING THE RISK OF COMBUSTION AND A FIRE. IF BOTH CLAMPS FAIL, THERE IS A RISK IN SOME APPLICATIONS THAT THE DOC/DPF HOUSING MAY DETACH COMPLETELY, CREATING A ROAD HAZARD.

**Remedy:**

NOVA BUS IS WORKING WITH CUMMINS TO IDENTIFY AND NOTIFY OWNERS OF THE RECALL CAMPAIGN. REPAIRS WILL BE PERFORMED BY AUTHORIZED CUMMINS DEALERS FREE OF CHARGE. THE SAFETY RECALL BEGAN OCTOBER 10, 2011. OWNERS MAY CONTACT CUMMINS AT 1-812-377-5000.

**Notes:**

THE NHTSA NUMBER ASSIGNED TO THE CUMMINS' RECALL IS 11E-031. CUMMINS' RECALL CAMPAIGN NUMBER IS C1154, AND NOVA BUS' RECALL CAMPAIGN NUMBER IS CR1696. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

As stated in your report, Cummins will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Cummins's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement