



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 25, 2011

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215dgl
11V-511

SUBJECT: TIRE PRESSURE MONITORING SYSTEM/FMVSS 138

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's (GM) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 138, "Tire Pressure Monitoring System" (TPMS), in the vehicles described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHEVROLET/EQUINOX/2012
GMC/TERRAIN/2012

NHTSA Campaign Number: 11V-511

Mfg's Report Date: October 18, 2011

Components: TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS

Potential Number of Units Affected: 33,964

Summary:

GENERAL MOTORS (GM) IS RECALLING CERTAIN MODEL YEAR 2012 CHEVROLET EQUINOX AND GMC TERRAIN VEHICLES, MANUFACTURED FROM JULY 18, 2011, THROUGH SEPTEMBER 6, 2011, FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NUMBER 138, "TIRE PRESSURE MONITORING SYSTEM" (TPMS). THE TIRE PRESSURE MONITORING SYSTEM IS DESIGNED TO ILLUMINATE THE TIRE PRESSURE WARNING LIGHT WHEN THE PRESSURE IN A TIRE IS 25% BELOW THE RECOMMENDED COLD TIRE PRESSURE. ON THESE VEHICLES, THE LIGHT WILL NOT ILLUMINATE UNTIL THE TIRE PRESSURE IS MORE THAN 25% BELOW THE RECOMMENDED COLD TIRE PRESSURE.

Consequence:

UNDERINFLATED TIRES CAN RESULT IN TIRE OVERLOADING AND OVERHEATING, WHICH COULD LEAD TO A BLOWOUT AND POSSIBLE CRASH. THE RESULTING CRASH COULD CAUSE SERIOUS INJURY. UNDERINFLATED TIRES CAN ALSO RESULT IN PREMATURE OR IRREGULAR WEAR, POOR HANDLING, AND POOR FUEL ECONOMY.

Remedy:

GM DEALERS WILL UPDATE THE BODY CONTROL MODULE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2011. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438 AND GMC AT 1-866-996-9463.

Notes:

GM'S SAFETY RECALL CAMPAIGN NUMBER IS 11261. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement