



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 25, 2011

MR. ADAM KOPSTEIN
MANAGER, AUTOMOTIVE SAFETY & COMPLIANCE
VOLVO CARS OF NORTH AMERICA, LLC
1 VOLVO DRIVE
ROCKLEIGH, NJ 07647

NVS-215dgl
11V-508

SUBJECT: TIRE AND LOAD INFORMATION LABEL/FMVSS 110

DEAR MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America, LLC's (Volvo) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/C70/2006-2012

VOLVO/S60/2011-2012

NHTSA Campaign Number: 11V-508

Mfg's Report Date: October 14, 2011

Components: EQUIPMENT: OTHER: LABELS

Potential Number of Units Affected: 19,600

Summary:

VOLVO IS RECALLING CERTAIN MODEL YEAR 2006-2012 C70 VEHICLES MANUFACTURED FROM NOVEMBER 15, 2005, THROUGH JULY 31, 2011, AND MODEL YEAR 2011-2012 S60 VEHICLES MANUFACTURED FROM JULY 14, 2010, THROUGH APRIL 16, 2011, THAT WERE EQUIPPED WITH OPTIONAL ACCESSORY SPARE TIRE KIT. THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NUMBER. 110, "TIRE SELECTION AND RIMS." THESE VEHICLES DO NOT CONTAIN THE CORRECT INFORMATION FOR VEHICLES EQUIPPED WITH THE OPTIONAL ACCESSORY SPARE TIRE AND WHEEL KIT.

Consequence:

A MISPRINTED LABEL COULD LEAD TO IMPROPER TIRE INFLATION WHICH COULD RESULT IN A TIRE FAILURE, INCREASING THE RISK OF A CRASH.

Remedy:

VOLVO WILL NOTIFY OWNERS AND DEALERS WILL INSPECT THE VEHICLE AND INSTALL THE LABEL AS NECESSARY, FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT VOLVO AT 1-201-768-7300.

Notes:

VOLVO'S RECALL CAMPAIGN NUMBER IS R247. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement