



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 20, 2011

MS. GINGER MARKUS
WARRANTY/CUSTOMER SERVICE
COLLINS BUS CORPORATION
415 WEST 6TH
SOUTH HUTCHINSON, KS 67505

NVS-215kjs
11V-502

SUBJECT: GEN EM-1 EVAPORATORS/CARRIER

DEAR MS. MARKUS:

This letter serves to acknowledge Collins Bus Corporation's (Collins) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COLLINS/BANTAM/2006-2008
COLLINS/GRAND BANTAM/2006-2008
COLLINS/SUPER BANTAM/2006-2008

NHTSA Campaign Number: 11V-502 **Mfg's Report Date:** October 13, 2011

Components: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

Potential Number of Units Affected: 11

Summary:

COLLINS IS RECALLING CERTAIN MODEL YEAR 2006 THROUGH 2008 BANTAM, GRAND BANTAM, AND SUPER BANTAM SCHOOL BUSES MANUFACTURED FROM AUGUST 23, 2006, THROUGH FEBRUARY 1, 2008, EQUIPPED WITH CARRIER GENV EM-1 EVAPORATOR UNITS. DUE TO TIME, TEMPERATURE, AND/OR VIBRATION, THE FUSE MAY LOOSEN IN THE FUSE HOLDER RESULTING IN HIGH RESISTANCE AND ARCING.

Consequence:

IF SUFFICIENT ARCING OCCURS, THE FUSE HOLDER MAY MELT, AND A VEHICLE FIRE MAY OCCUR.

Remedy:

COLLINS WILL NOTIFY OWNERS AND PROVIDE INFORMATION ON HOW TO OBTAIN THE RETROFIT KIT FROM CARRIER ALONG WITH REPAIR INSTRUCTIONS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT OCTOBER 28, 2011. (SEE CARRIER'S RECALL CAMPAIGN 11E-003.) OWNERS MAY CONTACT CARRIER AT 1-800-793-4741 OR COLLINS AT 1- 1-620-662-9000.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement