



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 19, 2011

MR. JOE RESIL  
REGULATORY COMPLIANCE MANAGER  
JAYCO INC.  
903 SOUTH MAIN STREET P.O. BOX 460  
MIDDLEBURY, IN 46540

NVS-215dgl  
11V-495

**SUBJECT: WHEEL WELL CLEARANCE**

**DEAR MR. RESIL:**

This letter serves to acknowledge Jayco Inc.'s (Jayco) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAYCO/JAY FEATHER LGT/2007-2008

**NHTSA Campaign Number:** 11V-495

**Mfg's Report Date:** October 11, 2011

**Components:** WHEELS

**Potential Number of Units Affected:** 2444

**Summary:**

JAYCO IS RECALLING CERTAIN MODEL YEAR 2007-2008 JAY FEATHER LGT TRAVEL TRAILERS MANUFACTURED FROM OCTOBER 9, 2006, THROUGH APRIL 17, 2008. THESE TRAVEL TRAILERS MAY HAVE INSUFFICIENT CLEARANCE BETWEEN THE TIRES AND THE WHEEL WELL.

**Consequence:**

THIS COULD ALLOW THE TIRES TO CONTACT THE WHEEL WELL INCREASING THE RISK OF A CRASH, INJURY, OR DEATH.

**Remedy:**

JAYCO WILL NOTIFY OWNERS, AND JAYCO DEALERS WILL ADD A SPACER TO INCREASE THE DISTANCE BETWEEN THE AXLE AND THE WHEEL WELL. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2011. OWNERS MAY CONTACT JAYCO AT 1-800-283-8267.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement