



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 30, 2011

MR. WALTER BARNES  
PRESIDENT  
TECHWORKS, INC.  
2500 S. NAPPANEE STREET  
ELKHART, IN 48517

NVS-215kjs  
11V-484

**SUBJECT: REFRIGERATORS/POSSIBLE FIRE**

**DEAR MR. BARNES:**

This letter serves to acknowledge Techworks, Inc.'s (Techworks) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicle listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
OVERLAND/OSPRY/2000

**NHTSA Campaign Number:** 11V-484      **Mfg's Report Date:** September 14, 2011

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 1

**Summary:**

TECHWORKS IS RECALLING ONE MODEL YEAR 2000 OVERLAND OSPRY RECREATIONAL VEHICLE EQUIPPED WITH 1200-SERIES NORCOLD REFRIGERATORS. THE POPULATION OF REFRIGERATORS BEING ADDRESSED CONTAINS EITHER A SENSING ALGORITHM OR THERMAL SWITCH TO SHUT OFF POWER TO THE REFRIGERATOR WHEN HIGH TEMPERATURES ARE DETECTED IN ORDER TO PREVENT A POTENTIAL FIRE. THE RESPONSE TIMES OF THE SENSOR ALGORITHM AND THERMAL SWITCH DEVICES TO STOP POWER ARE NOT SUFFICIENT.

**Consequence:**

AN INSUFFICIENT RESPONSE TIME CAN RESULT IN POWER NOT BEING SHUT-OFF IN SUFFICIENT TIME TO PREVENT A FIRE, WHICH HAS THE POTENTIAL TO IGNITE RESULTING IN PERSONAL INJURY AND/OR VEHICLE AND PROPERTY DAMAGE.

**Remedy:**

TECHWORKS IS WORKING WITH NORCOLD TO GET THE UNITS REPAIRED FREE OF CHARGE. PLEASE SEE NORCOLD'S DEFECT REPORT 10E-049. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2011. OWNERS MAY CONTACT NORCOLD AT 1-800-767-9101.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

As stated in your report, Norcold will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Norcold's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard", with a large, sweeping flourish at the end.

Ric Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement