



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 22, 2011

MR. WILLIAM BYRNES  
VICE PRESIDENT OF SERVICE OPERATIONS  
VACTOR MANUFACTURING  
1621 S. ILLINOIS STREET  
STREATOR, IL 61364

NVS-215dgl  
11V-477

**SUBJECT: THROTTLE CONTROL**

**DEAR MR. BYRNES:**

This letter serves to acknowledge Vactor Manufacturing's (Vactor) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VACTOR/JETTER-F/2010-2011  
VACTOR/JETTER-V/2010-2011

**NHTSA Campaign Number:** 11V-477

**Mfg's Report Date:** September 13, 2011

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 8

**Summary:**

VACTOR IS RECALLING CERTAIN MODEL YEAR 2010-2011 JETTER-F AND JETTER-V SEWER CLEANERS MANUFACTURED FROM FEBRUARY 2010, THROUGH APRIL 2011. ONE OF THE SAFETY INTERLOCKS THAT ARE BUILT INTO THE UNITS TO PROTECT THE OPERATORS AND ASSURE NO VEHICLE MOVEMENTS CAN HAPPEN DURING SEWER CLEANING OPERATIONS WERE INCORRECTLY WIRED.

**Consequence:**

AS SUCH, THE INTERLOCK WILL NOT PREVENT THE OPERATOR FROM REMOTELY INCREASING THE ENGINE SPEED WHILE THE VEHICLE IS STILL IN GEAR. THUS THE ENGINE CAN OVER POWER THE PARKING BRAKE CAUSING VEHICLE MOVEMENT WITH THE OPERATOR OUTSIDE OF THE CAB, POSSIBLY INJURING THE OPERATOR OR OTHER PERSONS NEARBY.

**Remedy:**

VACTOR NOTIFIED OWNERS AND ALL 8 VEHICLES HAVE BEEN REPAIRED IN THE FIELD BY VACTOR, FREE OF CHARGE. THE SAFETY RECALL BEGAN ON AUGUST 17, 2011. OWNERS MAY CONTACT VACTOR AT 1-847-622-7069.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

As stated in your defect report, all owners have been notified and the vehicles have been corrected therefore, please provide one quarterly status report.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Handwritten signature of Ric Willard, consisting of stylized cursive letters.

Ric Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement