



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 14, 2011

MR. JOHN FROOSHANI  
SAFETY ACTIVITIES MANAGER  
GOVERNMENT RELATIONS  
FUJI HEAVY INDUSTRIES USA, INC.  
C/O SUBARU OF AMERICA  
SUBARU PLAZA P.O. BOX 6000  
CHERRY HILL, NJ 08034-6000

NVS-215dgl  
11V-467

**SUBJECT: MOONROOF GLASS – SEPARATION/DETACHMENT**

**DEAR MR. FROOSHANI:**

This letter serves to acknowledge Fuji Heavy Industries USA, Inc.'s on behalf of Subaru of America, Inc. (Subaru) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUBARU/LEGACY/2011  
SUBARU/OUTBACK/2011

**NHTSA Campaign Number:** 11V-467

**Mfg's Report Date:** September 6, 2011

**Components:** VISIBILITY: SUN ROOF ASSEMBLY

**Potential Number of Units Affected:** 69,590

**Summary:**

SUBARU IS RECALLING CERTAIN MODEL YEAR 2011 OUTBACK AND LEGACY VEHICLES MANUFACTURED FROM AUGUST 3, 2010, THROUGH JULY 1, 2011. THE MOONROOF GLASS MAY COME LOOSE OR DETACH. THE AMOUNT AND POSITION OF THE ADHESIVE BETWEEN THE GLASS AND RETAINER WAS INADEQUATELY APPLIED.

**Consequence:**

THE MOONROOF GLASS CAN LOOSEN AND DETACH FROM THE VEHICLE DURING DRIVING, RESULTING IN A POTENTIAL ROAD HAZARD FOR OTHER VEHICLES, INCREASING THE RISK OF A CRASH.

**Remedy:**

SUBARU WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT THE GLASS ADHESION CONDITION AND EITHER APPLY ADDITIONAL ADHESIVE OR REPLACE THE MOONROOF GLASS, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2011. OWNERS MAY CONTACT SUBARU AT 1-800-782-2783.

**Notes:**

SUBARU'S SAFETY RECALL NUMBER IS WVW-33. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement