



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 8, 2011

TIMOTHY L. LAFON
MANAGER, REGULATORY AFFAIRS
MACK TRUCKS, INC.
7900 NATIONAL SERVICE ROAD
GREENSBORO, NC 27409

NVS-215dgl
11V-461

SUBJECT: FIFTH WHEEL LOCK/FONTAINE

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MACK /CXU/2011-2012

Mfg's Report Date: September 1, 2011

NHTSA Campaign Number: 11V-461

Components: TRAILER HITCHES: FIFTH WHEEL ASSEMBLY

Potential Number of Units Affected: 10

Summary:

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2011-2012 CXU TRUCKS MANUFACTURED FROM MAY 1, 2010, THROUGH JANUARY 31, 2011. DURING THE COUPLING PROCESS, IT IS POSSIBLE FOR THE DRIVER TO PARTIALLY CLOSE THE FIFTH WHEEL LOCK AND IF SOLELY RELYING ON A TUG TEST (PULL TEST), THE DRIVER MAY THINK THAT THE FIFTH WHEEL LOCK IS PROPERLY COUPLED TO THE TRAILER KING PIN WHEN IN FACT IT IS NOT PROPERLY COUPLED.

Consequence:

IF THE DRIVER DRIVES AWAY WITH A TRAILER THAT IS NOT PROPERLY COUPLED, THE TRAILER CAN COME LOOSE AND POTENTIALLY RESULT IN A VEHICLE CRASH.

Remedy:

MACK TRUCKS WILL NOTIFY OWNERS AND DEALERS WILL REPLACE THE LOCK BAR FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE SEPTEMBER 30, 2011. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

Notes:

MACK TRUCKS' SAFETY RECALL NUMBER IS SC0358. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Willard". The signature is fluid and cursive, with a large initial "R" and a long, sweeping underline.

Richard Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement