



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 7, 2011

MR. JAY JOSEPH  
SENIOR MANAGER,  
PRODUCT REGULATORY OFFICE  
AMERICAN HONDA MOTOR CO.  
1919 TORRANCE BLVD.  
TORRANCE, CA 90501

NVS-215dgl  
11V-458

**SUBJECT: ENGINE STALL PREVENTION ASSIST SOFTWARE**

**DEAR MR. JOSEPH:**

This letter serves to acknowledge American Honda Motor Company's (Honda) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HONDA/CR-Z/2011

**NHTSA Campaign Number:** 11V-458

**Mfg's Report Date:** September 6, 2011

**Components:** POWER TRAIN

**Potential Number of Units Affected:** 5,626

**Summary:**

HONDA IS RECALLING CERTAIN MODEL YEAR 2011 CR-Z PASSENGER CARS WITH MANUAL TRANSMISSIONS, MANUFACTURED FROM JANUARY 8, 2010, THROUGH JUNE 27, 2011. SHOULD THE ENGINE STALL WHILE THE BRAKE PEDAL IS NOT PRESSED, THERE IS A POSSIBILITY THAT THE ENGINE CONTROL UNIT (ECU) SOFTWARE MAY CAUSE THE ELECTRIC MOTOR OF THE HYBRID SYSTEM TO MOVE THE VEHICLE UNEXPECTEDLY IN THE OPPOSITE DIRECTION OF THE SELECTED GEAR.

**Consequence:**

UNEXPECTED VEHICLE MOVEMENT COULD INCREASE THE RISK OF A CRASH OR PERSONAL INJURY TO THE PERSONS IN THE PATH OF THE MOVING VEHICLE.

**Remedy:**

HONDA WILL NOTIFY OWNERS, AND DEALERS WILL UPDATE THE ECU SOFTWARE, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT SEPTEMBER 30, 2011. OWNERS MAY CONTACT HONDA AUTOMOBILE CUSTOMER SERVICE AT 1-800-999-1009.

**Notes:**

HONDA'S RECALL CAMPAIGN NUMBER IS R94. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Rick Willard". The signature is fluid and cursive, with a large initial "R" and "W".

Rick Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement