



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 6, 2011

MR. JOSHUA T. CHARD
DIRECTOR, CORPORATE AND PRODUCT SAFETY
ALTEC INDUSTRIES, INC.
210 INVERNESS CENTER DRIVE
BIRMINGHAM, AL 35242

NVS-215kjs
11V-451

SUBJECT: UNINTENTIONAL BOOM FUNCTION/MECHANICAL INTERLOCK

DEAR MR. CHARD:

This letter serves to acknowledge Altec Industries, Inc.'s (Altec) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ALTEC/DIGGER DERRICK/2011

NHTSA Campaign Number: 11V-451 **Mfg's Report Date:** August 24, 2011

Components: EQUIPMENT

Potential Number of Units Affected: 35

Summary:
ALTEC IS RECALLING CERTAIN MODEL YEAR 2011 DL/DM SERIES, D4000A, AND DB37 DIGGER DERRICK SERVICE UTILITY VEHICLES MANUFACTURED FROM JANUARY 2011 THROUGH APRIL 2011, EQUIPPED WITH PQ SINGLE AXIS BOOM CONTROLLERS. THE MECHANICAL INTERLOCK (LOCK OUT) MAY NOT OPERATE PROPERLY.

Consequence:

IF THE CONTROL INTERLOCK DOES NOT FUNCTION PROPERLY, THE CONTROL HANDLE MAY STILL ALLOW THE BOOM TO FUNCTION WHICH COULD CAUSE UNEXPECTED MOVEMENT OF THE DIGGER DERRICK, POSSIBLY RESULTING IN SERIOUS INJURY OR DEATH.

Remedy:

ALTEC WILL NOTIFY OWNERS, AND ALTEC DEALERS WILL REPLACE THE HAND CONTROLLERS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2011. OWNERS MAY CONTACT ALTEC AT 1-877-GO-ALTEC (1-877-462-5832) FOR MORE INFORMATION.

Notes:

ALTEC'S RECALL CAMPAIGN NUMBER IS CSN 550. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Altec's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,



Richard Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement