



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 2, 2011

MR. MARK GUILD  
OWNER/GENERAL MANAGER  
PROVAN INDUSTRIES, LLC  
4837 EDMUND HWY.  
WEST COLUMBIA, SC 29170

NVS-215kjs  
11V-448

**SUBJECT: TIRE CARRIER WELD JOINTS/SEPARATION**

**DEAR MR. GUILD:**

This letter serves to acknowledge Provan Industries, LLC, dba Tiger Motorhomes (Provan) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:** TIGER/MOTORHOMES/2009-2011  
**Mfg's Report Date:** August 25, 2011

**NHTSA Campaign Number:** 11V-448

**Components:** EQUIPMENT: MECHANICAL:CARRIER/RACK

**Potential Number of Units Affected:** 37

**Summary:**

PROVAN IS RECALLING CERTAIN MODEL YEAR 2009-2011 TIGER MOTORHOMES BUILT ON FORD F-350 AND CHEVROLET 3500 CLASS "C" CHASSIS. THE WELD JOINTS ATTACHING THE SPARE TIRE CARRIER TO THE VEHICLE MAY CRACK OR TEAR.

**Consequence:**

IF THE CRACKS OR TEARS GO UNNOTICED, THE SPARE TIRE CARRIER COULD COMPLETELY SEPARATE FROM THE VEHICLE CREATING A ROAD HAZARD, POSSIBLY RESULTING IN A VEHICLE CRASH.

**Remedy:**

PROVAN WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE SPARE TIRE CARRIER FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2011. OWNERS MAY CONTACT TIGER AT 1-800-531-9383.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Provan's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following additional information:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

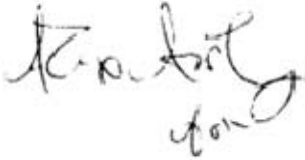
Provan must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customers name and address.

Please provide us with the beginning and ending dates for the build date range of vehicles affected by this recall.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Ric Willard". The signature is written in a cursive, somewhat stylized font.

Ric Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement