



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 2, 2011

MR. GREGORY J. VISMARA
VICE PRESIDENT ENGINEERING
GILLIG LLC
25800 CLAWITER ROAD
HAYWARD, CA 94545

NVS-215dgl
11V-446

SUBJECT: STEERING COLUMNS

DEAR MR. VISMARA:

This letter serves to acknowledge Gillig LLC's (Gillig) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
GILLIG/LOWFLOOR/2011

NHTSA Campaign Number: 11V-446

Mfg's Report Date: August 25, 2011

Components: STEERING:COLUMN

Potential Number of Units Affected: 291

Summary:

GILLIG IS RECALLING CERTAIN MODEL YEAR 2011 LOW FLOOR BUSES MANUFACTURED FROM JUNE 13, 2011, THROUGH AUGUST 12, 2011, EQUIPPED WITH TRW TC34023 STEERING COLUMNS WITH DATE CODES STARTING 157 1 11 AND ENDING 228 1 11. THE TOOTH PROFILE AND SPACING OF THE TILT LOCK TEETH ON THE SUPPORT BRACKET MAY BE INCORRECT, PREVENTING THE TILT LOCK BAR FROM FULLY ENGAGING. THIS MAY ALLOW THE STEERING COLUMN TO SLIP FROM THE DRIVER-SET TILT LOCATION AND MOVE UPWARD UNTIL IT LOCKS IN ANOTHER TILT POSITION.

Consequence:

THIS UNINTENDED MOVEMENT OF THE STEERING COLUMN MAY INTERFERE WITH THE DRIVERS CONTROL OF THE VEHICLE AND INCREASE RISK OF A CRASH.

Remedy:

GILLIG WILL NOTIFY OWNERS AND GILLIG WILL REPLACE THE STEERING COLUMN FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2011. OWNERS MAY CONTACT GILLIG FIELD SERVICE AT 1-800-735-1500.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Gillig's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

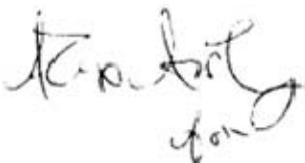
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,



Richard Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement