



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 2, 2011

MR. JAMES VONDALE
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
ENVIRONMENTAL & SAFETY ENGINEERING
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN, MI 48126-2738

NVS-215kjs
11V-445

SUBJECT: BUBBLES IN WINDSHIELD/PETITION

DEAR MR. VONDALE:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 205, "Glazing Materials," for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/E-150/2011
FORD/E-250/2011
FORD/E-350/2011
FORD/E-450/2011

NHTSA Campaign Number: 11V-445

Mfg's Report Date: August 22, 2011

Components: VISIBILITY:WINDSHIELD

Potential Number of Units Affected: 4,532

Summary:

CERTAIN MODEL YEAR 2011 FORD E-150, E-250, E-350, AND E-450 VEHICLES BUILT FROM MAY 12, 2011, THROUGH MAY 26, 2011, FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 205, "GLAZING MATERIALS." DUE TO IMPROPER MANUFACTURING CONDITIONS, THE WINDSHIELD GLASS MAY FORM BUBBLES AFTER EXTENDED TIME IN HOT TEMPERATURES.

Consequence:
SEE NOTES:

Remedy:
SEE NOTES:

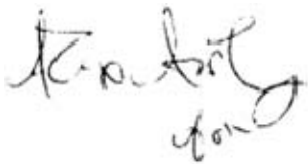
Notes:

THE MANUFACTURER IS PETITIONING NHTSA FOR A DETERMINATION THAT THIS MATTER IS INCONSEQUENTIAL TO MOTOR VEHICLE SAFETY. THE MANUFACTURER IS NOT OBLIGATED TO CONDUCT AN OWNER NOTIFICATION AND REMEDY CAMPAIGN UNTIL NHTSA HAS RESOLVED THIS PETITION. IF THE PETITION IS DENIED, THE MANUFACTURER WILL BE NOTIFIED AND MUST THEN UNDERTAKE ITS NOTIFICATION AND REMEDY CAMPAIGN OBLIGATIONS.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Willard". The signature is written in a cursive style and is positioned above the typed name.

Richard Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement