



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 1, 2011

MR. CRAIG CUSHMAN  
VICE PRESIDENT  
CARRIAGE INCORPORATION  
P.O. BOX 246  
MILLERSBURG, IN 46543

NVS-215dgl  
11V-439

**SUBJECT: GENERATOR TRANSFER SWITCH**

**DEAR MR. CUSHMAN:**

This letter serves to acknowledge Carriage Incorporated (Carriage) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CARRIAGE/CAMEO/2009-2011  
CARRIAGE/CARRI-LITE/2009-2011  
CARRIAGE/DOMANI/2009  
CARRIAGE/ROYALS/2010-2011

**Mfg's Report Date:** August 17, 2011

**NHTSA Campaign Number:** 11V-439

**Components:** EQUIPMENT: RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 596

**Summary:**

CARRIAGE IS RECALLING CERTAIN MODEL YEAR 2009-2011 CAMEO, CARRI-LITE, MODEL YEAR 2010-2011 ROYALS, AND MODEL YEAR 2009 DOMANI 5<sup>TH</sup> WHEEL TRAILERS WITH GENERATOR TRANSFER SWITCHES. THE GENERATOR TRANSFER SWITCH MAY NOT BE MANUFACTURED OR INSTALLED TO THE PROPER SPECIFICATION CAUSING A POTENTIAL FOR EXCESSIVE HEAT BUILD UP INSIDE THE SWITCH.

**Consequence:**

THE ELEVATED ELECTRICAL LOADS MAY CAUSE OVERHEATING OF THE LUGS AND DEGRADING OF THE ELECTRICAL CONNECTIONS.

**Remedy:**

DEALERS WILL INSPECT THE GENERATOR TRANSFER SWITCHES AND REPLACE THEM AS NECESSARY, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2011. OWNERS MAY CONTACT CARRIAGE AT 1-574-642-3622.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement