



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 31, 2011

MR. JOE RESIL
REGULATORY COMPLIANCE MANAGER
JAYCO INC.
903 SOUTH MAIN STREET P.O. BOX 460
MIDDLEBURY, IN 46540

NVS-215dgl
11V-437

SUBJECT: LOOSE BOLTS/REAR HITCH

DEAR MR. RESIL:

This letter serves to acknowledge Jayco Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAYCO/SENECA/2012

NHTSA Campaign Number: 11V-437

Mfg's Report Date: August 24, 2011

Components: TRAILER HITCHES

Potential Number of Units Affected: 28

Summary:

JAYCO IS RECALLING CERTAIN MODEL YEAR 2012 SENECA CLASS C MOTORHOMES, SERIES 36FK AND 37FS, MANUFACTURED FROM MAY 18, 2011, THROUGH JULY 13, 2011. THESE VEHICLES MAY HAVE INSUFFICIENTLY TORQUED BOLTS ATTACHING THE TRAILER HITCH TO THE MOTORHOME FRAME.

Consequence:

LOOSE HITCH BOLTS COULD RESULT IN THE HITCH SEPARATING FROM THE FRAME, CREATING A ROAD HAZARD INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT AND TIGHTEN UP THE HITCH BOLTS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2011. OWNERS MAY CONTACT JAYCO AT 1-800-283-8267.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

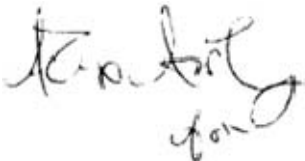
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,



Richard Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement