



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 31, 2011

MR. KERRY LEGG  
SAFETY AND COMPLIANCE MANAGER  
NEW FLYER INDUSTRIES, LTD  
25 DEBAETS STREET, WINNIPEG, MB  
WINNIPEG, CANADA R2J 4G5

NVS-215kjs  
11V-431

SUBJECT: V-BAND CLAMP ASSEMBLY

DEAR MR. LEGG:

This letter serves to acknowledge New Flyer Industries Canada ULC's, (New Flyer) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEW FLYER/D35LFR/2010  
NEW FLYER/D40LFR/2010  
NEW FLYER/D60LFR/2010  
NEW FLYER/DE40LFR/2010  
NEW FLYER/DE60LFR/2010  
NEW FLYER/XD35/2010  
NEW FLYER/XDE35/2010  
NEW FLYER/XDE40/2010

**NHTSA Campaign Number:** 11V-431      **Mfg's Report Date:** August 17, 2011

**Components:** ENGINE AND ENGINE COOLING

**Potential Number of Units Affected:** 78

**Summary:**

NEW FLYER IS RECALLING CERTAIN MODEL YEAR 2010 HEAVY DUTY TRANSIT BUSES, MODELS D35LFR, D40LFR, D60LFR, DE40LFR, DE60LFR, XD35, XDE35, AND XDE40, MANUFACTURED FROM SEPTEMBER 30, 2010, THROUGH JUNE 3, 2011, EQUIPPED WITH A CUMMINS ISB, ISL, ISC, or ISX DIESEL ENGINE. THE V-BAND CLAMP ASSEMBLY, PART NUMBERS Q187684, Q187685, AND Q187686, USED TO CONNECT THE INLET AND OUTLET CONE SECTIONS TO THE DIESEL OXIDATION CATALYST (DOC)/DIESEL PARTICULATE FILTER (DPF) INCLUDE A T-BOLT WHICH CAN FRACTURE AND FAIL WHEN SUBJECTED TO STRESS OR LOAD. A FRACTURE OR FAILURE OF THE T-BOLT MAY CAUSE THE CLAMP TO LOOSEN AND THE INLET OR OUTLET SECTIONS ATTACHED TO THE DOC/DPF HOUSING TO DISCONNECT.

**Consequence:**

IF THE INLET OR OUTLET SECTIONS DISCONNECT, HOT EXHAUST GASES CAN VENT PRIOR TO EXITING THE TAILPIPE, CREATING THE RISK OF COMBUSTION AND A FIRE. IF BOTH CLAMPS FAIL, THERE IS A RISK IN SOME APPLICATIONS THAT THE DOC/DPF HOUSING MAY DETACH COMPLETELY, CREATING A ROAD HAZARD.

**Remedy:**

NEW FLYER IS WORKING WITH CUMMINS TO IDENTIFY AND NOTIFY OWNERS OF THE RECALL CAMPAIGN. REPAIRS WILL BE PERFORMED BY AUTHORIZED CUMMINS DEALERS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2011. OWNERS MAY CONTACT CUMMINS AT 1-812-377-5000 OR NEW FLYER CUSTOMER SERVICES AT 1-204-934-4876.

**Notes:**

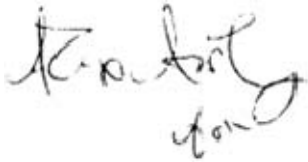
CUMMINS RECALL CAMPAIGN NUMBER IS C1154. NEW FLYER'S RECALL CAMPAIGN NUMBER IS R11-019. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received TMC's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

As stated in your report, Cummins will be handling the remedy, and New Flyer will be handling the quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Cummins's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, or by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Willard". The signature is written in a cursive style with a large initial "R" and "W".

Richard Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement