



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 23, 2011

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE, IN 46806

NVS-215kjs
11V-426

SUBJECT: POSITIVE ALTERNATOR CABLE

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: INTERNATIONAL/PAYSTAR/2010-2012
INTERNATIONAL/PROSTAR/2010-2012
INTERNATIONAL/TRANSTAR/2010-2012
INTERNATIONAL/WORKSTAR/2010-2012

Mfg's Report Date: August 17, 2011

NHTSA Campaign Number: 11V-426

Components: ELECTRICAL
SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

Potential Number of Units Affected: 5,663

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2010-2012 PAYSTAR, WORKSTAR, TRANSTAR, AND PROSTAR COMMERCIAL TRUCKS MANUFACTURED FROM JUNE 1, 2009, THROUGH MAY 31, 2011, EQUIPPED WITH A MAXXFORCE 11 OR 13 ENGINE (FEATURE CODE 12UXJ OR 12UXH) AND WITH ALTERNATOR FEATURE CODE 08GGN, 08GGR, 08 GHG, OR 08GHH. THE ALTERNATOR CABLE MAY RUB ON THE HIGH PRESSURE

POWER STEERING HOSE, POSSIBLY CHAFING ITS INSULATION AND CAUSING AN ELECTRICAL SHORT.

Consequence:

AN ELECTRICAL SHORT MAY CAUSE A VEHICLE FIRE POSSIBLY RESULTING IN PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

Remedy:

NAVISTAR WILL INSTALL A BRACKET TO ROUTE THE WIRES AWAY FROM THE POWER STEERING HOSE. NAVISTAR DID NOT PROVIDE AN EXPECTED START DATE FOR THE RECALL, BUT AN INTERIM NOTICE WILL BE MAILED TO OWNERS IF PARTS WILL NOT BE AVAILABLE UNTIL AFTER OCTOBER 14, 2011. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

Notes:

NAVISTAR'S CAMPAIGN NUMBER IS 11516. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Navistar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. We are aware that Navistar plans to mail an interim owner notification letter if the parts are not available before October 14, 2011.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Ric Willard". The signature is fluid and cursive, with a large initial "R" and "W".

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement