



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 19, 2011

MR. BOB TIFFIN
PRESIDENT
TIFFIN MOTORHOMES, INC.
105 2ND STREET NW
RED BAY, AL 35582

NVS-215kjs
11V-416

SUBJECT: EXHAUST PIPE/POSSIBLE FIRE

DEAR MR. TIFFIN:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s (Tiffin) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
TIFFIN/PHAETON/2010-2012

NHTSA Campaign Number: 11V-416 **Mfg's Report Date:** August 5, 2011

Components: ENGINE AND ENGINE COOLING:EXHAUST
SYSTEM:MANIFOLD/HEADER/MUFFLER/TAIL PIPE

Potential Number of Units Affected: 149

Summary:

TIFFIN IS RECALLING CERTAIN MODEL YEAR 2010-2012 PHAETON MOTORHOMES WITH FLOOR PLANS QBH, QKH, AND QTH THAT ARE BUILT WITH 2010 EPA-CERTIFIED ENGINES ON POWERGLIDE CHASSIS. THE EXHAUST PIPE IS MOUNTED TOO CLOSE TO THE UNDERSIDE OF THE FLOOR.

Consequence:

MELTING OF THE INSULATION CAN OCCUR, POSSIBLY RESULTING IN A FIRE.

Remedy:

TIFFIN WILL NOTIFY OWNERS, AND DEALERS WILL ATTACH A HEAT SHIELD TO THE BOTTOM OF THE FLOOR AND AN INSULATING SOCK OR BLANKET WILL BE WRAPPED AROUND THE EXHAUST PIPE. THESE REPAIRS WILL BE PERFORMED FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING AUGUST 2011. OWNERS MAY CONTACT TIFFIN AT 1-256-356-8661.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,



Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement