



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 12, 2011

MR. KERRY LEGG  
VEHICLE SAFETY & COMPLIANCE MANAGER  
CUSTOMER SERVICES HEAD OFFICE  
NEW FLYER INDUSTRIES  
25 DEBATES STREET  
WINNIPEG, MB CANADA R2J 4G5

NVS-215dgl  
11V-407

**SUBJECT: ISE HYBRID DRIVELINE FAILURES**

DEAR MR. LEGG:

This letter serves to acknowledge New Flyer Industries' (New Flyer) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEW FLYER/DE40LF/2007  
NEW FLYER/GE35LFR/2008-2010  
NEW FLYER/GE40LF/2005  
NEW FLYER/GE40LF/2007  
NEW FLYER/GE40LF/2009-2010  
NEW FLYER/GE40LFA/2008  
NEW FLYER/GE40LFR/2008-2009  
NEW FLYER/H40LFR/2007

**NHTSA Campaign Number:** 11V-407

**Mfg's Report Date:** August 5, 2011

**Components:** POWER TRAIN: DRIVELINE: DRIVESHAFT

**Potential Number of Units Affected:** 247

**Summary:**

NEW FLYER IS RECALLING CERTAIN MODEL YEAR 2005-2010 HEAVY DUTY TRANSIT BUSES. THE THREE RETAINING BOLTS FOR THE OUTPUT FLANGE ON THE ISE PROPULSION SYSTEM ARE SUBJECT TO FATIGUE FAILURE. FAILURE OF THE THREE BOLTS RETAINING THE OUTPUT FLANGE TO THE COMBINATION GEAR BOX ON THE ISE PROPULSION SYSTEM COULD RESULT IN A SEPARATION OF A PORTION OF THE DRIVESHAFT, WITH THE OUTPUT FLANGE ATTACHED, FROM THE VEHICLE.

**Consequence:**

SEPARATION OF THE DRIVESHAFT AND OUTPUT FLANGE FROM THE VEHICLE CREATES THE POTENTIAL FOR BODILY INJURY OF BYSTANDERS AND/OR PROPERTY DAMAGE.

**Remedy:**

DEALERS WILL INSPECT THE DRIVE LINE COMPONENTS AND REPLACE THE OUTPUT FLANGE BOLTS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2011. OWNERS MAY CONTACT NEW FLYER AT 1-204-934-4876.

**Notes:**

NEW FLYER'S SAFETY RECALL NUMBER IS R11-017. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long, sweeping underline.

for  
Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement