



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 11, 2011

MS. CARMEN BENAVIDES  
DIRECTOR, PRODUCT INVESTIGATIONS  
AND SAFETY REGULATIONS  
GENERAL MOTORS LLC  
MAIL CODE: 480-210-2V1  
30001 VAN DYKE ROAD  
WARREN, MI 48090-9020

NVS-215dgl  
11V-404

**SUBJECT: ELECTRONIC STABILITY CONTROL SYSTEM FMVSS 126**

**DEAR MS. BENAVIDES:**

This letter serves to acknowledge General Motors LLC's (GM) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 126, "Electronic Stability Control System", in the vehicles described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
BUICK/LACROSSE/2012

**NHTSA Campaign Number:** 11V-404

**Mfg's Report Date:** August 3, 2011

**Components:** ELECTRONIC STABILITY CONTROL

**Potential Number of Units Affected:** 4,077

**Summary:**

GM IS RECALLING CERTAIN MODEL YEAR 2012 BUICK LACROSSE PASSENGER VEHICLES MANUFACTURED FROM JUNE 9, 2011, THROUGH JULY 2, 2011, FOR FAILING TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 126, "ELECTRONIC STABILITY CONTROL SYSTEMS (ESC)." THE STABILITRAK SYSTEM HAS AN INCORRECT CALIBRATION THAT MAY CAUSE THE SYSTEM TO NOT PROPERLY DETECT IF A SENSOR WERE TO MALFUNCTION, AND THE WARNING LIGHT INDICATING THAT THE SYSTEM IS NOT OPERATING WOULD NOT ILLUMINATE, AS REQUIRED IN THE SAFETY STANDARD.

**Consequence:**

THE IMPROPER DIAGNOSING MAY CAUSE THE ESC TO FALSELY ACTIVATE, RESULTING IN SUDDEN CHANGES IN VEHICLE HANDLING AND DECELERATION, PARTICULARLY AT HIGHER SPEEDS, WHICH MAY CAUSE THE DRIVER DIFFICULTY IN MAINTAINING THE VEHICLE'S DESIRED PATH OF TRAVEL AND DESIRED VEHICLE SPEED, AND COULD RESULT IN A CRASH WITHOUT WARNING.

**Remedy:**

GM DEALERS WILL REPROGRAM THE ELECTRONIC BRAKE CONTROL MODULE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2011. OWNERS MAY CONTACT BUICK AT 1-866-608-8080.

**Notes:**

GM'S SAFETY RECALL CAMPAIGN NUMBER IS 11222. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement