



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 9, 2011

MR. JOSHUA T. CHARD
DIRECTOR, CORPORATE AND PRODUCT SAFETY
ALTEC INDUSTRIES, INC.
210 INVERNESS CENTER DRIVE
BIRMINGHAM, AL 35242

NVS-215dgl
11V-397

SUBJECT: COMPARTMENT LATCH

DEAR MR. CHARD:

This letter serves to acknowledge Altec Industries, Inc.'s (Altec) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ALTEC/SERVICE BODY/2009-2011

NHTSA Campaign Number: 11V-397

Mfg's Report Date: July 28, 2011

Components: LATCHES/LOCKS/LINKAGES: DOORS: LATCH

Potential Number of Units Affected: 4,500

Summary:

ALTEC IS RECALLING CERTAIN MODEL YEAR 2009-2011 SERVICE UTILITY BODY VEHICLES MANUFACTURED FROM MAY 2009 THROUGH MAY 2011. THE COMPARTMENT LATCH MAY FAIL IN THE SECONDARY (SAFETY CATCH) POSITION.

Consequence:

THE COMPARTMENT DOOR ON THE UTILITY SERVICE BODY COULD COME OPEN DURING TRANSIT IF THE PRIMARY LATCHING POSITION IS NOT ENGAGED. A PERSON OR OBJECT COULD THEN FALL FROM THE VEHICLE DURING OPERATION, CAUSING INJURY AND/OR PROPERTY DAMAGE.

Remedy:

ALTEC WILL DIRECT THE CUSTOMERS TO INSPECT THE COMPARTMENT DOOR LATCHES AND REPLACE ANY THAT DO NOT HOLD IN THE SECONDARY LATCHING POSITION. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT ALTEC AT 1-877-462-5832.

Notes:

ALTEC'S SAFETY RECALL NUMBER IS CSN 546. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:


You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement