



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 3, 2011

MR. DAVID DILLON
SR. MANAGER
CAMPAIGN AND INVESTIGATIONS
CHRYSLER GROUP LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS, MI 48326-2757

NVS-215dgl
11V-394

Subject: OCCUPANT RESTRAINT CONTROL MODULE

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHRYSLER/GRAND VOYAGER/2008
CHRYSLER/TOWN & COUNTRY/2008
DODGE/GRAND CARAVAN/2008

Mfg's Report Date: August 22, 2011

NHTSA Campaign Number: 11V-394

Components: AIR BAGS: FRONTAL SENSOR/CONTROL MODULE

Potential Number of Units Affected: 299,718

Summary:

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2008 CHRYSLER GRAND VOYAGER, TOWN AND COUNTRY AND DODGE GRAND CARAVAN VEHICLES MANUFACTURED FROM JUNE 24, 2007, THROUGH JULY 30, 2008. THESE VEHICLES MAY EXPERIENCE A HEATING AND AIR CONDITIONER (HVAC) CONDENSATE LEAK FROM THE HVAC DRAIN GROMMET ONTO THE OCCUPANT RESTRAINT CONTROL (ORC) MODULE, WHICH CAN LEAD TO THE ILLUMINATION OF THE AIRBAG WARNING LIGHT AND A POTENTIAL INADVERTENT AIRBAG DEPLOYMENT WITHOUT WARNING.

Consequence:

AN INADVERTENT AIRBAG DEPLOYMENT COULD RESULT IN INJURY TO THE SEAT OCCUPANT IN FRONT OF THE DEPLOYING AIRBAG AND/OR A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE AFFECTED AIR BAG MODULE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2011. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

Notes:

CHRYSLER'S CAMPAIGN NUMBER IS KL01. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement