



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 8, 2011

MR. SCOTT CALLANDER
MANAGER WARRANTY
TRIUMPH MOTORCYCLES AMERICA LIMITED
SUITE 101, WALT SANDERS MEMORIAL DRIVE
NEWNAN CITY, GA 30265

NVS-215dgl
11V-393

SUBJECT: TOP BOX LOCKING HANDLE

DEAR MR. CALLANDER:

This letter serves to acknowledge Triumph Motorcycles America Limited's (Triumph) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIUMPH/SPRINT GT/2011-2012
TRIUMPH/TIGER 800/2011-2012
TRIUMPH/TIGER 800 XC/2011-2012

NHTSA Campaign Number: 11V-393

Mfg's Report Date: July 28, 2011

Components: EQUIPMENT

Potential Number of Units Affected: 134

Summary:

TRIUMPH IS RECALLING CERTAIN MODEL YEAR 2011-2012 SPRINT GT, TIGER 800 AND TIGER 800 XC MOTORCYCLES MANUFACTURED FROM JUNE 2010 THROUGH JUNE 2011. THE TOP BOX LOCKING HANDLE IS MISSING A CLIP ON THE LOCKING MECHANISM AND THUS IT IS POSSIBLE THAT THE TOP BOX MAY DETACH FROM THE MACHINE.

Consequence:

IF THE TOP BOX FALLS FROM THE MOTORCYCLE, IT COULD STRIKE ANOTHER VEHICLE, INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSTALL A NEW FITMENT CLIP PART TO THE TOP BOX LOCKING HANDLE SPINDLE TO ALIGN THE RACK AND PINION MECHANISM TO PREVENT DISENGAGEMENT. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2011. OWNERS MAY CONTACT TRIUMPH CUSTOMER SERVICE DEPARTMENT AT 1-678-539-8782.

Notes:

TRIUMPH SAFETY RECALL NO. RM2011/015. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement