



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 29, 2011

MR. DAVID ARCHER
DIRECTOR OF ENGINEERING
PIERCE MANUFACTURING, INC.
2600 AMERICAN DRIVE P.O. BOX 2017
APPLETON, WI 54912-2017

NVS-215dgl
11V-384

SUBJECT: FUEL TANK STRAPS

DEAR MR. ARCHER:

This letter serves to acknowledge Pierce Manufacturing, Inc.'s (Pierce) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW/1995-2001
PIERCE/ARROW XT/2003
PIERCE/COMMERCIAL/1995-2008
PIERCE/CUSTOM CONTENDER/2000-2003
PIERCE/DASH/1995-2007
PIERCE/ENFORCER/2000-2005
PIERCE/LANCE/1995-2003
PIERCE/QUANTUM/1995-2003
PIERCE/SABER/1995-2006

NHTSA Campaign Number: 11V-384

Mfg's Report Date: July 25, 2011
and Amended report dated July 29, 2011

Components: FUEL SYSTEM, OTHER

Potential Number of Units Affected: 6,803

Summary:

PIERCE HAS DECIDED THAT CERTAIN MODEL YEAR 1995-2008 ARROW XT, DASH, CUSTOM CONTENDER, LANCE, ENFORCER, PIERCE ARROW, QUANTUM, SABER AND COMMERCIAL FIRE TRUCKS MANUFACTURED FROM JANUARY 2, 1995, THROUGH JANUARY 21, 2008, CONTAIN A SAFETY DEFECT. THESE VEHICLES ARE EQUIPPED WITH FUEL TANK STRAPS THAT MAY CORRODE DUE TO WINTER ROAD SALT OR LIQUID DE-ICING CHEMICALS. IF THE FUEL TANK STRAPS CORRODE SUFFICIENTLY, THE FUEL TANK SUPPORTING STRAPS MAY FRACTURE AND THE FUEL TANK MAY FALL FROM THE VEHICLE.

Consequence:

THE VEHICLES MAY LOSE POWER AND STALL. IN ADDITION, THE FUEL TANK MAY RUPTURE AND SPILL DIESEL FUEL ON THE ROADWAY. EITHER OF THESE OUTCOMES MAY CAUSE A FIRE TRUCK OR SURROUNDING VEHICLES TO SLIP OR SLIDE ON THE ROADWAY SURFACE, INCREASING THE RISK OF A CRASH.

Remedy:

FOR FIRE TRUCKS THAT ARE LESS THAN 10 YEARS OLD, DEALERS WILL INSPECT THE FUEL TANK STRAPS AND REPLACE THEM IF NECESSARY WITH STAINLESS STEEL STRAPS FREE OF CHARGE. FOR VEHICLES THAT ARE OLDER THAN 10 YEARS, PIERCE IS NOT OFFERING A FREE REMEDY, BUT WILL OFFER FOR PURCHASE REPLACEMENT FUEL TANKS STRAPS AND PROVIDE INSTRUCTIONS FOR INSTALLATION. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2011. OWNERS MAY CONTACT PIERCE AT 1-920-832-3000.

Notes:

PIERCE'S RECALL CAMPAIGN NUMBER IS 74B218. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement