



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 28, 2011

MR. ADAM KOPSTEIN  
MANAGER, AUTOMOTIVE SAFETY & COMPLIANCE  
VOLVO CARS OF NORTH AMERICA, LLC  
1 VOLVO DRIVE  
ROCKLEIGH, NJ 07647

NVS-215dgl  
11V-378

**SUBJECT: POWER STEERING RESERVOIR**

**DEAR MR. KOPSTEIN:**

This letter serves to acknowledge Volvo Cars of North America, LLC's (Volvo) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/S80/2007

**NHTSA Campaign Number:** 11V-378

**Mfg's Report Date:** July 21, 2011

**Components:** STEERING: HYDRAULIC POWER ASSIST: HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 8,406

**Summary:**

VOLVO IS RECALLING CERTAIN MODEL YEAR 2007 S80 PASSENGER CARS MANUFACTURED FROM MARCH 8, 2006, THROUGH MAY 16, 2007. THE POWER STEERING RESERVOIR RETURN HOSE MAY HAVE BEEN INCORRECTLY ROUTED, WHICH CAN RESULT IN INCREASED PRESSURE IN THE POWER STEERING SYSTEM. THE POWER STEERING RETURN HOSE MAY BURST AT THE STEERING GEAR DUE TO THE INCREASED PRESSURE, RESULTING IN A LOSS OF POWER STEERING FLUID.

**Consequence:**

THE DRIVER MAY EXPERIENCE A SUDDEN LOSS OF POWER STEERING, INCREASING THE RISK OF A CRASH.

**Remedy:**

VOLVO DEALERS WILL INSPECT THE ROUTING OF THE POWER STEERING RESERVOIR RETURN HOSE AND MAKE REPAIRS AS NECESSARY, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING AUGUST 2011. OWNERS MAY CONTACT VOLVO AT 1-201-768-7300.

**Notes:**

VOLVO'S RECALL CAMPAIGN NUMBER IS R246. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement