



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 1, 2011

MR. TIM L. LAFON  
MANAGER, REGULATORY AFFAIRS  
MACK TRUCKS, INC.  
7900 NATIONAL SERVICE RD.  
GREENSBORO, NC 27409

NVS-215dgl  
11V-370

SUBJECT: CLUTCH PEDAL

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/CHU/2010-2011

MACK/CXU/2010-2011

MACK/GU/2010-2011

**NHTSA Campaign Number:** 11V-370

**Mfg's Report Date:** July 19, 2011

**Components:** POWER TRAIN: CLUTCH ASSEMBLY: PEDAL/LINKAGES

**Potential Number of Units Affected:** 436

**Summary:**

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2010-2011 CHU, CXU AND GU HEAVY TRUCKS MANUFACTURED FROM JULY 12, 2010, THROUGH JULY 23, 2010 FOR A POTENTIALLY DEFECTIVE WELD ON THE SHAFT THAT THE CLUTCH PEDAL ATTACHES TO.

**Consequence:**

IF THE WELD FAILS, THE PEDAL SHAFT MAY WORK ITS WAY LOOSE AND POTENTIALLY CAUSE THE CLUTCH PEDAL TO FALL TO THE FLOOR, WHICH WOULD LIMIT THE DRIVER'S CONTROL OF THE VEHICLE INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL REPLACE THE CLUTCH PEDAL SHAFT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE SEPTEMBER 5, 2011. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

**Notes:**

MACK TRUCKS SAFETY RECALL NUMBER IS SC0355. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

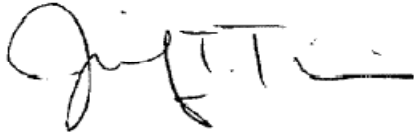
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent than the last.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement