



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 27, 2011

MR. DENY BERTRAND
REGULATORY COMPLIANCE MANAGER
PREVOST CAR INC.
850 CHEMIN OLIVIER
ST-NICOLAS, QC
G7A 2N1

NVS-215dgl
11V-364

SUBJECT: FUSE BOX CONNECTIONS

DEAR MR. BERTRAND:

This letter serves to acknowledge Prevost Car Inc.'s, (Prevost) notification filed on behalf of Volvo Bus Corporation (VBC), to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLVO BUS/9700/2009-2011

NHTSA Campaign Number: 11V-364

Mfg's Report Date: July 18, 2011

Components: ELECTRICAL SYSTEM: FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 185

Summary:

PREVOST IS RECALLING CERTAIN MODEL YEAR 2009-2011 VOLVO 9700 MOTOR COACHES MANUFACTURED FROM OCTOBER 31, 2008, THROUGH JULY 1, 2011. ON SOME VEHICLES, THERE IS A POSSIBILITY OF POORLY TIGHTENED NUTS ON THE FRONT AND REAR FUSE BOX CONNECTIONS.

Consequence:

THERE COULD BE INTERRUPTIONS IN THE ELECTRICAL SUPPLY WHICH MAY CAUSE THE ENGINE TO STALL WITHOUT WARNING. ADDITIONALLY, THE LOOSE CONNECTIONS MAY CREATE EXCESSIVE HEAT WHICH MAY LEAD TO A FIRE.

Remedy:

DEALERS WILL INSPECT THE FUSE BOX AND PERFORM THE NECESSARY REPAIRS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JULY 2011. OWNERS MAY CONTACT PREVOST CAR INC., SERVICE DEPARTMENT AT 1-866-870-2046 OR 1-418-831-5432.

Notes:

THE PREVOST RECALL CAMPAIGN NUMBER IS SR11-52. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov)

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

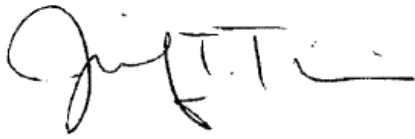
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement