



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 12, 2011

MR. B. SCOTT BRECKLEY  
CHIEF OPERATING OFFICER  
COLUMBIA PARCAR CORPORATION  
1115 COMMERCIAL AVENUE, P.O. BOX 60  
REEDSBURG, WI 53959

NVS-215kjs  
11V-347

**SUBJECT: LOSS OF STEERING CONTROL**

**DEAR MR. BRECKLEY:**

This letter serves to acknowledge Columbia ParCar Corporation's (Columbia ParCar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
COLUMBIA/EAGLE/2009-2010  
COLUMBIA/SUMMIT/2009-2010

**Mfg's Report Date:** June 20, 2011

**NHTSA Campaign Number:** 11V-347

**Components:** STEERING

**Potential Number of Units Affected:** To be determined

**Summary:**

COLUMBIA PARCAR IS RECALLING CERTAIN MODEL YEAR 2009 AND 2010 EAGLE (P4E) AND SUMMIT (SMT2, SMT4, SUV) LOW SPEED VEHICLES AND ELECTRIC GOLF CARTS MANUFACTURED FROM JULY 1, 2008, THROUGH JUNE 30, 2011. POSSIBLE LOOSENING OF THE LOWER STEERING YOKE AT THE POINT OF ATTACHMENT TO THE STEERING RACK AND PINION CAN OCCUR.

**Consequence:**

THIS CONDITION CAN RESULT IN LOOSE STEERING OR LOSS OF STEERING, INCREASING THE RISK OF A CRASH.

**Remedy:**

COLUMBIA PARCAR WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT COLUMBIA PARCAR AT 1-800-222-4653.

**Notes:**

COLUMBIA PARCAR'S RECALL CAMPAIGN NUMBER IS SR11-001A. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Columbia ParCar must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customer's name and address.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please provide the total population of the affected vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement