



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 30, 2011

MS. CARMEN BENAVIDES  
DIRECTOR, PRODUCT INVESTIGATIONS  
AND SAFETY REGULATIONS  
GENERAL MOTORS LLC  
MAIL CODE: 480-210-2V1  
30001 VAN DYKE ROAD  
WARREN, MI 48090-9020

NVS-215dgl  
11V-337

**SUBJECT: FMVSS 102 & 114/SHIFT LEVER & THEFT PREVENTION**

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect," and Federal Motor Vehicle Safety Standard No. 114, "Theft Protection," in the vehicles described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/COLORADO/2011  
GMC/CANYON/2011

**NHTSA Campaign Number:** 11V-337

**Mfg's Report Date:** June 28, 2011

**Components:** POWER TRAIN: AUTOMATIC TRANSMISSION: GEAR POSITION INDICATION (PRNDL)

**Potential Number of Units Affected:** 6,768

**Summary:**

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2011 CHEVROLET COLORADO AND GMC CANYON PASSENGER VEHICLES FOR FAILING TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO 102, "TRANSMISSION SHIFT LEVER SEQUENCE, STARTER INTERLOCK, AND TRANSMISSION BRAKING EFFECT," AND FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 114, "THEFT PROTECTION." THESE VEHICLES MAY HAVE BEEN BUILT WITH AN AUTOMATIC TRANSMISSION ADJUSTMENT CLIP THAT MAY NOT RETAIN THE SHIFT CABLE IN THE CORRECT POSITION. IF THE SHIFT CABLE IS NOT IN THE CORRECT POSITION, THE PRNDL SHIFT LEVER MAY NOT ACCURATELY REFLECT THE POSITION OF THE TRANSMISSION GEAR. THE DRIVER COULD MOVE THE SHIFTER TO "PARK" AND REMOVE THE IGNITION KEY, BUT THE TRANSMISSION GEAR MAY NOT BE IN "PARK."

**Consequence:**

THE DRIVER MAY NOT BE ABLE TO RESTART THE VEHICLE, AND THE VEHICLE COULD ROLL AWAY AS THE DRIVER OR OTHER OCCUPANTS EXIT THE VEHICLE OR HAVE EXITED, RESULTING IN THE POSSIBILITY OF THE VEHICLE STRIKING THEM OR SOMEONE AROUND THE VEHICLE, OR COULD RESULT IN A CRASH WITHOUT PRIOR WARNING.

**Remedy:**

GM DEALERS WILL INSTALL A NEW AUTOMATIC TRANSMISSION ADJUSTMENT CLIP FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT JULY 19, 2011. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438 AND GMC AT 1-866-996-9463.

**Notes:**

GM'S SAFETY RECALL CAMPAIGN NUMBER IS 11181. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

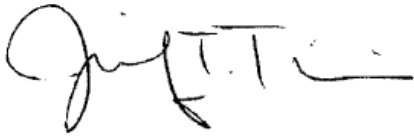
Please provide the following additional information and be reminded of the following requirements:

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.Lopez@dot.gov](mailto:Delia.Lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement