



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 24, 2011

MR. JAN URBAHN
GENERAL MANAGER, SAFETY ENGINEERING
AND INTELLIGENT TRANSPORTATION SYSTEMS
BMW OF NORTH AMERICA, LLC
PO BOX 1227
WESTWOOD, NJ 07675-1227

NVS-215dgl
11V-332

Subject: ENGINE BELT TENSIONER

Dear MR. URBAHN:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/X5 SAV/2012

Mfg's Report Date: June 22, 2011

NHTSA Campaign Number: 11V-332

Components: ENGINE AND ENGINE COOLING: ENGINE: DIESEL

Potential Number of Units Affected: 923

Summary:

BMW IS RECALLING CERTAIN MODEL YEAR 2012, X5 XDRIVE35D (DIESEL) SPORTS ACTIVITY VEHICLES (SAV) MANUFACTURED FROM MARCH 31, 2011, THROUGH M AY 19, 2011. DUE TO A COMPONENT MANUFACTURING ERROR AT THE SUPPLIER, THE WELDS IN THE BELT TENSIONER COULD HAVE INCIPIENT CRACKS. OVER TIME, THIS COULD LEAD A MALFUNCTION OF THE BELT TENSIONER.

Consequence:

IF THE BELT TENSIONER FAILS, THERE COULD BE A SUDDEN LOSS OF POWER STEERING ASSISTANCE, INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE ENGINE BELT TENSIONER FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2011. OWNERS MAY CONTACT BMW CUSTOMER RELATIONS AND SERVICES AT 1-800-525-7417, OR VIA EMAIL AT CUSTOMERRELATIONS@BMWUSA.COM.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Schuber for". The signature is written in black ink and is positioned below the word "Sincerely,".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement