



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 17, 2011

MR. DAVID G. ROBERTSON
GROUP MANAGER
ENVIRONMENTAL, SAFETY
AND POWERTRAIN ENGINEERING
MAZDA NORTH AMERICAN OPERATIONS
1500 ENTERPRISE DRIVE
ALLEN PARK MI 48101

NVS-215dgl
11V-329

SUBJECT: WINDSHIELD WIPER MOTOR

DEAR MR. ROBERTSON:

This letter serves to acknowledge Mazda North American Operations' (Mazda) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MAZDA/MAZDA3/2008-2009

MAZDA/MAZDASPEED3/2008-2009

NHTSA Campaign Number: 11V-329

Mfg's Report Date: June 15, 2011

Components: VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

Potential Number of Units Affected: 103,300

Summary:

MAZDA IS RECALLING CERTAIN MODEL YEAR 2008-2009 MAZDA3 AND MAZDASPEED3 VEHICLES MANUFACTURED FROM JANUARY 7, 2008, THROUGH NOVEMBER 28, 2008. THE GROUND TERMINAL OF THE WINDSHIELD WIPER MOTOR MAY HAVE BEEN INADVERTENTLY BENT DURING ASSEMBLY. IF THIS CONDITION EXISTS THEN OVER TIME THE ELECTRICAL RESISTANCE OF THE MOTOR CIRCUIT MAY INCREASE UP TO A POINT THAT THE WINDSHIELD WIPERS WOULD NOT WORK.

Consequence:

THE LOSS OF WIPER FUNCTION IN ADVERSE WEATHER COULD POTENTIALLY INCREASE THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSTALL AN ADDITIONAL GROUND HARNESS ON THE WIPER MOTOR FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE JULY 15, 2011. OWNERS MAY CONTACT MAZDA CUSTOMER ASSISTANCE CENTER AT 1-800-222-5500.

Notes:

MAZDA SAFETY RECALL NO. 6411F. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement