



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 27, 2011

MR. MICHAEL D. SCOTT  
S&E COMPLIANCE MANAGER  
SPRINTER ENGINEERING AND  
COMPLIANCE SUPPORT  
8501 PALMETTO COMMERCE PKWY  
LADSON, SC 29456

NVS-215dgl  
11V-324

SUBJECT: VEHICLE SEAT BENCHES

DEAR MR. SCOTT:

This letter serves to acknowledge Sprinter Engineering and Compliance Support's (Sprinter) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
SPRINTER/2500/2011

**NHTSA Campaign Number:** 11V-324

**Mfg's Report Date:** June 13, 2011

**Components:** SEATS

**Potential Number of Units Affected:** 47

**Summary:**

SPRINTER IS RECALLING CERTAIN MODEL YEAR 2011 SPRINTER 2500 VEHICLES SOLD BOTH UNDER THE MERCEDES-BENZ AND FREIGHTLINER BRAND NAMES. CERTAIN SEAT BENCHES HAVE BEEN MOUNTED WITH A LATCH BRACKET FOR CHILD RESTRAINTS THAT WAS NOT WELDED PROPERLY.

**Consequence:**

IN THE EVENT OF A CRASH, THE SEAT BENCHES IN THESE VEHICLES MAY NOT PERFORM AS REQUIRED SUCH THAT A CHILD RESTRAINT MAY NOT STAY PROPERLY SECURED, INCREASING THE RISK OF INJURY.

**Remedy:**

DEALERS WILL INSPECT THE SEAT BENCH AND REPLACE THE BENCH AS NEEDED, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2011. OWNERS MAY CONTACT SPRINTER AT 1-877-762-8267.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Sprinter did not provide a chronology of principal events in its defect report and as required by 49 CFR 573.6. Please provide a chronology that meets the minimum requirements.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement