



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 24, 2011

MR. GARETT CAROLUS  
TECHNICAL MANAGER  
KEYSTONE RV COMPANY  
2642 HACKBERRY DR.  
GOSHEN, IN 46526

NVS-215dgl  
11V-322

**SUBJECT: AXLE INSTALLATION**

**DEAR MR. CAROLUS:**

This letter serves to acknowledge Keystone RV Company's (Keystone) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KEYSTONE/COUGAR HIGH COUNTRY/2011-2012

**NHTSA Campaign Number:** 11V-322

**Mfg's Report Date:** June 9, 2011

**Components:** POWER TRAIN: AXLE ASSEMBLY

**Potential Number of Units Affected:** 197

**Summary:**

KEYSTONE IS RECALLING CERTAIN MODEL YEAR 2011-2012 COUGAR HIGH COUNTRY TRAVEL TRAILERS PRODUCED FROM NOVEMBER 3, 2010, THROUGH MAY 26, 2011, FOR HAVING 4400 POUND AXLES INSTALLED INSTEAD OF 5200 POUND AXLES. IF A VEHICLE IS LOADED TO THE MAXIMUM STATED GVWR OF 10,000 POUNDS, THE 4400 POUND AXLE WILL BE OVERLOADED.

**Consequence:**

OVERLOADING THE AXLE COULD LEAD TO AN INCREASE RISK OF AXLE FAILURE, PROPERTY DAMAGE AND/OR VEHICLE CRASH.

**Remedy:**

DEALERS WILL REPLACE THE AXLES WITH THE CORRECT ONES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2011. OWNERS MAY CONTACT KEYSTONE CUSTOMER SERVICE AT 1-866-425-4369.

**Notes:**

KEYSTONE SAFETY RECALL NO. 11-166. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Schuber for".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement