



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 21, 2011

MR. WESLEY D. CHESTNUT
SENIOR COMPLIANCE ANALYST
SPARTAN CHASSIS, INC.
1000 REYNOLDS ROAD
CHARLOTTE, MI 48813

NVS-215dgl
11V-321

SUBJECT: SUPPLEMENTAL RESTRAINT SYSTEM/FMVSS 208

DEAR MR. CHESTNUT:

This letter serves to acknowledge Spartan Chassis, Inc.'s (Spartan) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 208, "Occupant Crash Protection," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SPARTAN/GLADIATOR/2011
SPARTAN/METROSTAR/2010-2011

NHTSA Campaign Number: 11V-321

Mfg's Report Date: June 10, 2011

Components: AIR BAGS: FRONTAL: SENSOR/CONTROL MODULE

Potential Number of Units Affected: 10

Summary:

SPARTAN IS RECALLING CERTAIN MODEL YEAR 2010-2011 METROSTAR AND MODEL YEAR 2010 GLADIATOR FIRE APPARATUS CHASSIS/CAB, MANUFACTURED FROM APRIL 9, 2010 THROUGH APRIL 25, 2011 AND EQUIPPED WITH ROLLTEK SUPPLEMENTAL RESTRAINT SYSTEM (SRS) SIDE AIR BAG. THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 208, "OCCUPANT CRASH PROTECTION." THE SRS WARNING INDICATOR MAY NOT FUNCTION, AND IF A FAULT OCCURS THE VEHICLE'S OPERATOR MAY NOT BE WARNED OF A PROBLEM WITH THE SIDE AIR BAGS.

Consequence:

IF AN OWNER OR OPERATOR IS NOT WARNED OF A PROBLEM WITH THE SIDE AIR BAG SYSTEM, THEY WILL NOT TAKE STEPS TO ADDRESS AND REMEDY THE PROBLEM, THEREBY INCREASING THE RISK OF INJURY OR THE SEVERITY OF INJURY TO VEHICLE OCCUPANTS IN THE EVENT OF A CRASH NECESSITATING DEPLOYMENT OF THE SIDE AIR BAGS.

Remedy:

DEALERS WILL INSPECT THE SIDE AIR BAG WARNING INDICATOR LIGHT AND CONNECT THE WIRES AS NECESSARY FOR THE SRS TO FUNCTION PROPERLY. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN OR BEFORE JULY 8, 2011. OWNERS MAY CONTACT SPARTAN AT 1-800-543-5008 - OPTION 5.

Notes:

SPARTAN'S RECALL CAMPAIGN NUMBER IS 11014. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement