



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 28, 2011

MR. GEORGE M. DANIELS
VICE PRESIDENT, SERVICE OPERATIONS
HINO MOTORS SALES U.S.A., INC.
41180 BRIDGE STREET
NOVI, MI 48375

NVS-215dgl
11V-320

SUBJECT: OUTER WHEEL BEARING CONE ROLLERS

DEAR MR. DANIELS:

This letter serves to acknowledge Hino Motors Sales U.S.A.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HINO/NE8J/2011

NHTSA Campaign Number: 11V-320

Mfg's Report Date: June 9, 2011

Components: SUSPENSION: FRONT: WHEEL BEARING

Potential Number of Units Affected: To be provided

Summary:

HINO IS RECALLING CERTAIN MODEL YEAR 2011 NE8J VEHICLES. THE FRONT AXLE OUTER WHEEL BEARING CONE ROLLERS MAY NOT HAVE BEEN PROPERLY HEAT TREATED. THE SUSPECT BEARING CONES HAVE THE DATE CODE "ZJ" ON THE MAJOR FACE OF THE INNER BEARING RACE JUST FOLLOWING THE "CANADA" STAMP.

Consequence:

WITHOUT HEAT TREATING, A BEARING MAY SUFFER PRE-MATURE FAILURE WHICH MAY RESULT IN A FIRE AT THE WHEEL OR WHEEL SEPARATION THAT COULD LEAD TO A CRASH.

Remedy:

THE MANUFACTURER HAS NOT YET PROVIDED A REMEDY FOR THIS CAMPAIGN. OWNERS MAY CONTACT HINO MOTORS AT 1-248-699-9330.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The defect report you submitted does not provide all of the information required by 49 CFR 573.6. Please review those requirements and provide all required information including:

The quantity of vehicles involved for this recall campaign; a chronology of all principal events that served as the basis for your safety defect decision, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt; and the estimated date(s) including month, day, and year, when you will send notifications to owners, dealers, and distributors. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

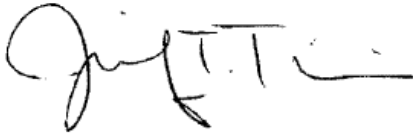
Please also provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement