



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 10, 2011

MR. ADAM KOPSTEIN
MANAGER, AUTOMOTIVE SAFETY & COMPLIANCE
VOLVO CARS OF NORTH AMERICA, LLC
1 VOLVO DRIVE
ROCKLEIGH, NJ 07647

NVS-215dgl
11V-311

SUBJECT: FUEL LINE QUICK CONNECTOR

DEAR MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America, LLC's (Volvo) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/S60/2012

NHTSA Campaign Number: 11V-311 **Mfg's Report Date:** June 3, 2011

Components: FUEL SYSTEM, GASOLINE: DELIVERY: HOSES, LINES/PIPING,
AND FITTINGS

Potential Number of Units Affected: 448

Summary:

VOLVO IS RECALLING CERTAIN MODEL YEAR 2012 S60 PASSENGER CARS MANUFACTURED FROM JANUARY 18, 2011, THROUGH JANUARY 28, 2011. THE MALE PART OF THE FUEL LINE QUICK CONNECTOR END SHAPE WAS PRODUCED WITH DIMENSIONS OUT OF SPECIFICATION, LEADING TO EXCESSIVE ASSEMBLY FORCE ON THE FEMALE CONNECTOR ASSEMBLY AND THE POSSIBILITY THAT THE LOCKING FUNCTION MAY NOT BE ENGAGED.

Consequence:

IF A VEHICLE EXHIBITS THIS CONDITION, THE FUEL LINE QUICK CONNECTOR MAY DETACH AND THE ENGINE MAY STALL, INCREASING THE RISK OF A CRASH. THE CUSTOMER MAY ALSO NOTICE A FUEL SMELL AND LEAKAGE. A FUEL LEAK IN THE PRESENCE OF AN IGNITION SOURCE COULD RESULT IN A FIRE.

Remedy:

VOLVO DEALERS WILL REPLACE THE FUEL LINES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2011. OWNERS MAY CONTACT VOLVO AT 1-201-768-7300.

Notes:

VOLVO'S RECALL CAMPAIGN NUMBER IS R245. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement