



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 26, 2011

MR. TIM L. LAFON
MANAGER, REGULATORY AFFAIRS
MACK TRUCKS, INC.
7900 NATIONAL SERVICE RD.
GREENSBORO, NC 27409

NVS-215dgl
11V-292

SUBJECT: BATTERY CABLES

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/GU/2008-2011

NHTSA Campaign Number: 11V-292

Mfg's Report Date: May 18, 2011

Components: ELECTRICAL SYSTEM: BATTERY CABLES

Potential Number of Units Affected: 517

Summary:

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2008-2011 GU HEAVY TRUCKS MANUFACTURED FROM SEPTEMBER 12, 2007, THROUGH APRIL 8, 2011, WITH A FOUR BATTERY CABLE DESIGN. AS A RESULT OF THE ROUTING AND CLIPPING USED, THE BATTERY CABLES MAY COME INTO CONTACT WITH FRAME HARDWARE, AND AS A RESULT OF CHAFING MAY CAUSE THE INSULATION TO BECOME WORN TO A POINT WHERE A SHORT OCCURS.

Consequence:

A SHORT CAN POTENTIALLY CAUSE A VEHICLE FIRE.

Remedy:

DEALERS WILL RE-ROUTE THE BATTERY CABLES AND REPLACE THE CABLES IF CHAFING HAS OCCURRED. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE JULY 1, 2011. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

Notes:

MACK'S TRUCKS SAFETY RECALL NO. SC0354. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement