



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 25, 2011

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE, IN 46850-0088

NVS-215dgl
11V-290

SUBJECT: RETURN FUEL VALVE

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

IC BUS/AC/2011-2012
IC BUS/BE/2011-2012
IC BUS/CE/2011-2012
IC BUS/HC/2011-2012
INTERNATIONAL/4300/2011-2012
INTERNATIONAL/TERRASTAR/2011-2012

NHTSA Campaign Number: 11V-290

Mfg's Report Date: May 18, 2011

Components: FUEL SYSTEM, GASOLINE: STORAGE: TANK ASSEMBLY:
FILLER PIPE AND CAP

Potential Number of Units Affected: 3,375

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2011-2012 IC AC, BE, CE, HC AND INTERNATIONAL 4300, AND TERRASTAR COMMERCIAL TRUCKS MANUFACTURED FROM FEBRUARY 25, 2010, THROUGH APRIL 4, 2011, AND EQUIPPED WITH A MAXXFORCE 7 ENGINE. A CAP ON THE RETURN FUEL VALVE MAY FALL OFF ALLOWING AIR TO BE DRAWN INTO THE FUEL SYSTEM POSSIBLY RESULTING IN ENGINE HARD START, NO START, OR STALL CONDITIONS.

Consequence:

ENGINE STALL ON THE ROADWAY INCREASES THE RISK OF A VEHICLE CRASH.

Remedy:

NAVISTAR WILL NOTIFY OWNERS AND DEALERS WILL REPLACE THE RETURN FUEL VALVE CAP FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT JUNE 30, 2011. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

Notes:

NAVISTAR'S CAMPAIGN NUMBER IS 11507. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name "Jennifer" being more prominent and the last name "Timian" following in a similar style.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement