



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 13, 2011

DAVID M MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES, INC.  
419 WEST PIKE STREET  
PO BOX 629  
JACKSON CENTER, OH 45334-0629

NVS-215dgl  
11V-280

**SUBJECT: ELECTRICAL SYSTEM**

**DEAR MR. MIHALICK:**

This letter serves to acknowledge Crossroads RV's notification, through Thor Industries, Inc., to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CROSSROADS/RUSHMORE/2011  
CROSSROADS/SEVILLE/2011

**NHTSA Campaign Number:** 11V-280

**Mfg's Report Date:** May 6, 2011

**Components:** ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 12

**Summary:**

CROSSROADS RV IS RECALLING CERTAIN MODEL YEAR 2011 RUSHMORE AND SEVILLE RECREATIONAL VEHICLES MANUFACTURED FROM JUNE 21, 2010, THROUGH DECEMBER 15, 2010. THE ELECTRICAL TRANSFER SWITCH WIRE WAS INSTALLED INCORRECTLY AND THE TRANSFER SWITCH COULD SEND 220 VOLT CURRENT INSTEAD OF 110 VOLT CURRENT THROUGH THE TRAILER'S ELECTRICAL SYSTEM.

**Consequence:**

THIS VOLTAGE INCREASE COULD LEAD TO OVERHEATING OF THE ELECTRICAL SYSTEM RESULTING IN A FIRE OR PROPERTY DAMAGE.

**Remedy:**

CROSSROADS WILL INSPECT AND IF NECESSARY REWIRE THE TRANSFER SWITCH TO THE CORRECT SPECIFICATION, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MAY 16, 2011. OWNERS MAY CONTACT CROSSROADS RV AT 888-226-7496.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

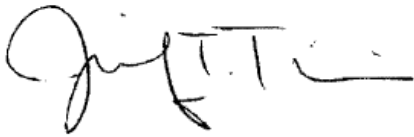
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.Lopez@dot.gov](mailto:Delia.Lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement