



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 16, 2011

MR. L. TAYLOR WARD, III  
VICE PRESIDENT & GENERAL COUNSEL  
SOUTHEAST TOYOTA DISTRIBUTORS, LLC  
100 N.W. 12<sup>TH</sup> AVENUE  
DEERFIELD BEACH, FLORIDA 33442

NVS-215dgl  
11V-278

**SUBJECT: TIRE PRESSURE MONITORING SYSTEMS/FMVSS 138**

DEAR MR. WARD:

This letter serves to acknowledge Southeast Toyota Distributors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 138, "Tire Pressure Monitoring Systems," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
TOYOTA/TUNDRA/2007-2011

**NHTSA Campaign Number:** 11V-278

**Mfg's Report Date:** May 12, 2011

**Components:** TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS

**Potential Number of Units Affected:** 1,629

**Summary:**

SOUTHEAST TOYOTA IS RECALLING CERTAIN MODEL YEAR 2007-2011 TUNDRA VEHICLES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 138, "TIRE PRESSURE MONITORING SYSTEMS." THE TPMS ON SOME VEHICLES MAY NOT HAVE BEEN PROPERLY CALIBRATED AND AS A RESULT THE LOW TIRE PRESSURE WARNING LAMP MAY NOT ILLUMINATE SHOULD THE INFLATION PRESSURE IN ONE OR MORE OF THE VEHICLE'S TIRES FALL BELOW THE THRESHOLD FOR WHEN THE LOW TIRE PRESSURE WARNING LAMP SHOULD ILLUMINATE.

**Consequence:**

DRIVERS WILL NOT RECEIVE A WARNING FROM THE TIRE PRESSURE MONITOR THAT ONE OR MORE TIRES ARE UNDERINFLATED, INCREASING THE RISK THAT THE VEHICLE WILL BE DRIVEN WITH ONE OR MORE UNDERINFLATED TIRES, INCREASING THE RISK OF A TIRE FAILURE THAT MAY LEAD TO A CRASH.

**Remedy:**

DEALERS WILL RECALIBRATE THE TIRE PRESSURE MONITORING SYSTEM IN ACCORDANCE WITH THE REGULATION FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MAY 2011. OWNERS MAY CONTACT SOUTHEAST TOYOTA CUSTOMER ASSISTANCE CENTER TOLL FREE AT 1-800-301-6859, MONDAY THROUGH FRIDAY, 8:30 AM TO 5:00 PM, EASTERN STANDARD TIME.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.Lopez@dot.gov](mailto:Delia.Lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement