



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 13, 2011

MR. SCOTT CALLANDER
MANAGER WARRANTY
TRIUMPH MOTORCYCLES AMERICA LIMITED
SUITE 101, WALT SANDERS MEMORIAL DRIVE
NEWNAN CITY, GA 30265

NVS-215dgl
11V-277

SUBJECT: REPLACEMENT FRONT MUDGUARD BOLTS

DEAR MR. CALLANDER:

This letter serves to acknowledge Triumph Motorcycles America Limited's (Triumph) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
TRIUMPH/THUNDERBIRD/2010

NHTSA Campaign Number: 11V-277

Mfg's Report Date: May 9, 2011

Components: EQUIPMENT

Potential Number of Units Affected: 1955

Summary:

TRIUMPH IS RECALLING CERTAIN MODEL YEAR 2010 THUNDERBIRD AND THUNDERBIRD ABS MOTORCYCLES MANUFACTURED FROM SEPTEMBER 2009 THROUGH AUGUST 2010. THESE MOTORCYCLES WERE BUILT WITH AN INCOMPATIBLE THREAD LOCKER/SCREW COMBINATION AT THE FRONT FENDER MOUNTING.

Consequence:

THE SCREWS MAY WORK LOOSE AND THE SCREW HEADS CAN CONTACT THE SIDE WALL OF THE FRONT TIRE, LEADING TO TIRE DEFLATION, INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSTALL NEW SCREWS, FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT TRIUMPH CUSTOMER SERVICE DEPARTMENT AT 1-678-539-8782.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement